To

The Principal Shivaji College Raja Garden

Date: 13/12/2024

R/5495/24 16/12/24 Co-or Cirofor, 2000 (b)12/12/14

Sub: Regarding Compliance Report on feedback received from students for 2023-2024 academic session

Sir,

This. Is in response to the requirement of compliance report of the feedback received from students regarding use of laboratories. In pursuance of this a meeting was called with the concerned TIC's to discuss the feedback received and the corresponding compliance, action taken and future plan of action. PFA the minutes of the meeting for your kind perusal.

Warm Regards

Sharm Preeti Sharma Science Coordinator

Academic and Advisory Committee

Minutes of the Meeting held on 12/12/2024 at 12.30 pm in the Computer Science department room.

A meeting of the Science Coordinator, Academic Advisory and Audit Committee with the Teachers-in charge and Convenors of concerned departments/committees was held on December 12 ,2024 in the Computer Science Department Room at 12.30 pm to discuss the following pre decided agenda

- 1. Discussion on Feedback of students related to Academic Session 2023-24
- 2. Discussion on Compliance, Action taken and future plan of action.

Following Members were present in the meeting:

1. Ms. Preeti Sharma (Science Coordinator, Academic Advisory and Audit Committee)

2. Prof. Nand Gopal Giri (TIC, Department of Chemistry)

Prof Deepika Yadav (Convenor, Cultural Committee)

Dr. Bharti (TIC, Department of Physics)

Dr. Prabbudh Mishra (TIC, Department of Committee) 5. Dr. Prabbudh Mishra (TIC, Department of Geography) (in

A detailed discussion was done on the feedback received from the students. The following was agreed upon regarding the compliance, action taken and future plan of action.

### **Feedback on Laboratory Classes**

After discussing the feedback received from students, it was agreed upon that the majority of the responses indicate concerns about a lack of cooperation, unresponsiveness, and instances of unsatisfactory behavior from the laboratory staff. Additionally, students have highlighted a shortage of laboratory equipment, particularly in the Chemistry and Physics laboratories, as well as the need to upgrade or replace existing instruments in these departments.

### **Suggested Improvements and Action taken**

1. TIC of geography department informed that a dedicated lab for geography specifically GIS lab, has been established and is operational in room no. 212 in the department of geography at Shivaji college since August 2024. This facility is equipped to support the academic and research activities of the department. He also reported that as the syllabus of NEP-UGCF is still in the designing phase, so the department is awaiting the complete syllabus and guidelines for all eight semesters. semesters. Once the syllabus is finalized and reviewed, procurement of the upgraded equipment mentioned by students in the feedback will be initiated accordingly.

- 2. TIC of Chemistry department informed that here are two weighing machines in the department. One is used in regular lab classes and the other is kept in the store room for practical examination usage. As the students are facing problems, the department will procure another weighing machine. He also informed that most of the instruments become nonfunctional due to the negligence on the part of the lab staff. The TIC further suggested organizing soft skills training programs for the laboratory staff so their behavior can be improved.
- 3. The TIC of Physics Department informed that due to repeated changes in the syllabi of B.Sc. (Hons.) Physics and Physical Sciences in the last few years, many experiments have been removed while new ones have been introduced, rendering some instruments obsolete and necessitating the acquisition of new ones. The department is making every effort to procure new instruments each year. However, the high cost of the instruments coupled with limited funding poses limitations to acquire all the required equipment and upgrading existing ones at once. With the NEP syllabus now finalized, the department ensures to initiate the procurement of the required instruments for the practical classes at earliest possible.
- 4. The Convener, Cultural Committee reported that basic as well as advanced technical instruments are readily available to students for extracurricular performances and new instruments are added on a regular basis according to the requirements of the students.

After due deliberation on the above, it was recommended that the respective departments prioritize upgrading or replacing the necessary instruments and equipment in their laboratories. Furthermore, the IQAC could consider organizing soft skills training programs for the laboratory staff. Such initiatives would enhance the quality of interaction between students and staff, ensuring a more secure, supportive, and satisfying environment during practical sessions.

The meeting ended with a vote of thanks.

**Science Coordinator** 

**Academic and Advisory Committee** 

प्राचार्य / Principal शिवाजी महाविद्यालय/Shivaji College (दिल्ली विश्वविद्यालय) / (University of Delhi) राजा गार्डन, नई दिल्ली-110027

Raja Garden, New Delhi-110027





# IQAC Shivaji College University of Delhi STUDENT FEEDBACK 2023-24

## Student Feedback regarding laboratories

## Submitted to the Principal for necessary compliance

S. No.	Student Feedback
1 .	Need separate computer lab for department of geography
2	Lab equipment should be enhanced especially chemistry department
3	Basic technical instruments for extracurricular performances must be available
4	Lab staff should be more cooperative.
5	Lack of apparatus in labs
6	MANDATORY- The Chemistry lab staff should learn some etiquettes they are very rude, their language and interaction with Student are worst
7	Physics labs have most of the apparatuses in non working stage
8	Better equipment in lab
9	Kindly Provide enough apparatus in science laboratories for all
10	Physics lab instruments are very old, no matter how accurately you do the experiment it will not give correct readings.
11	Improve our chemistry labs we have two labs in which there is only on weighing machine because of that we facing some issues in our mai practicals
12	Should be the availability of all instruments in practical lab.
13	Lunch time must be given to college staff, sometime during practice class lab staff doing in between. Which is big issue during experimen
14	Mandatory- Chemistry Lab staff should learn to behave well with the Student, the way they communicate and behave with us is total unsatisfactory.
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16	Lab staff not at all cooperative. They are very arrogant
17	There should be working apparatus in laboratory
18	Working of the Practical instruments in physics lab are not up to the mark Results in time wastage with no observations obtained.
19	Laboratory facilities
20	Lab staff should be humble especially chemistry
21	Chemistry lab staffs are very unprofessional. They are very rude like we have open their buffaloes.
22	The equipments provided in the labs can be more modernized.
23	Provide some equipments like glasses, gloves (In laboratory)
24	Practical instruments should be updated regularly for an example like aerial photoand maps
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26	Sometimes lab attendant behave very rudely.which make Student uncomfortable to ask for needed equipment.
27	Sometimes lab attendant behave very rudely.which make Student uncomfortable to ask for needed equipment.
28	Chemistry lab instruments are very poor
29	I guess the lab instruments and materials should be check properly and replaced if needed.
30	Labs should be allowed to open till 8 pm as intramural projects are going on in science departments of many colleges and we need to give extra time to perform experiments for the project so that we can manage both academics and projects.

75 hm Luy Dang. 5/11/24, Coordinator, IQAC Shivaji College