



शिवाजी कॉलेज
(दिल्ली विश्वविद्यालय)
Shivaji College
(University of Delhi)
NAAC ACCREDITED "A" GRADE COLLEGE

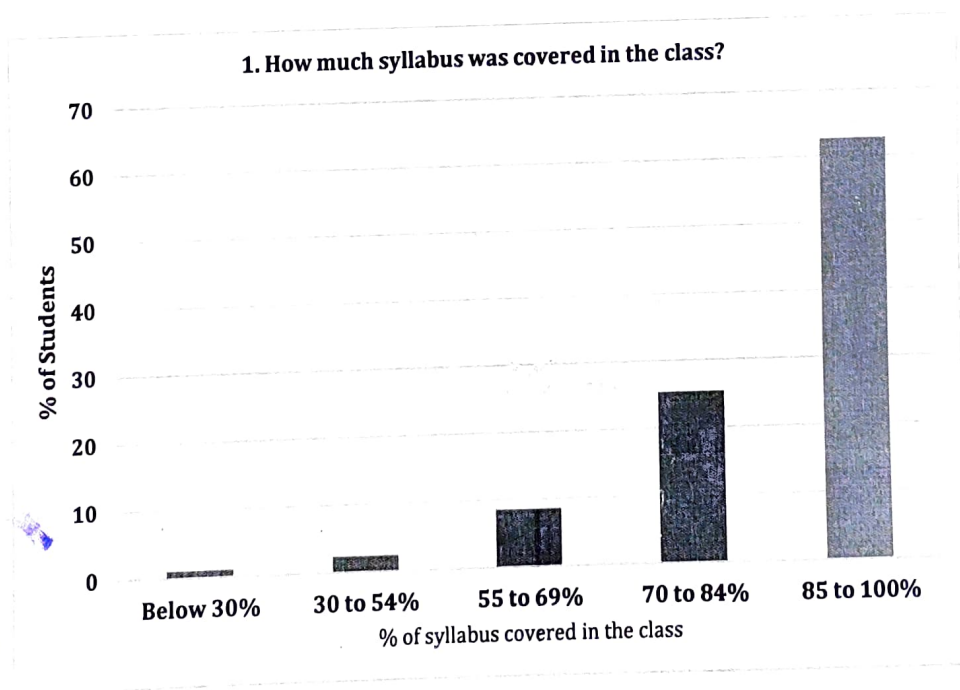


STUDENTS SATISFACTION SURVEY 2023-24

Shivaji College has a system in place for collecting feedback from students. The purpose of feedback is to undertake a self-evaluation and improve ourselves. Based on data received, a detailed analysis was done and necessary measures were taken to resolve the grievances if any, and work on the suggestions received. The following document shows the detailed visual analysis of feedback received from the students in the year 2023-24

Feedback was taken by the IQAC from the students about various aspects like infrastructure, facilities, quality of teaching, etc. Presented here are some findings of the feedback collected.

PART-A ACADEMIC STUDENT SATISFACTION SURVEY



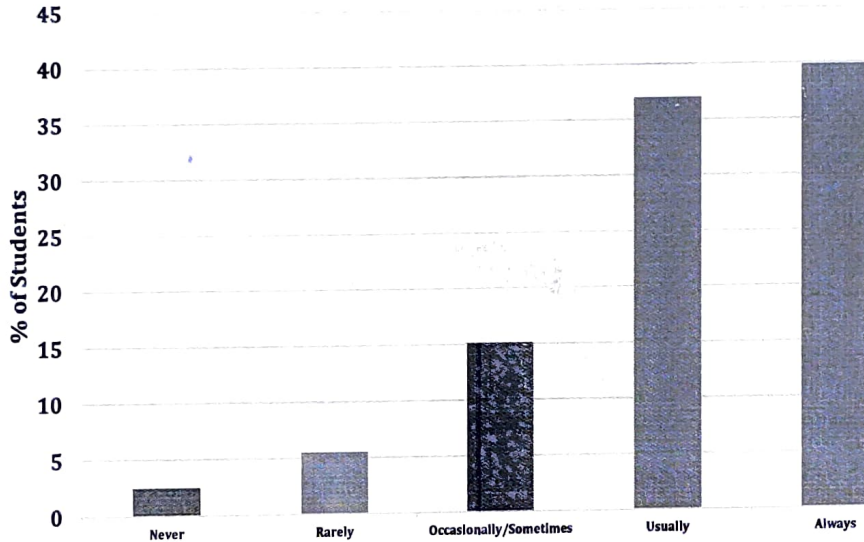


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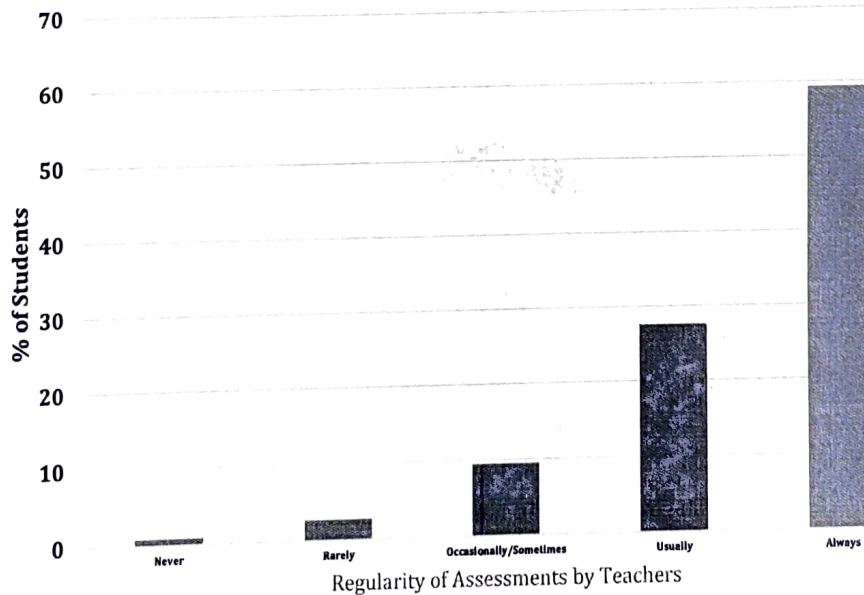
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4. In classroom, the teachers illustrate concepts through examples and applications



5. Do teachers conduct internal assessment regularly?



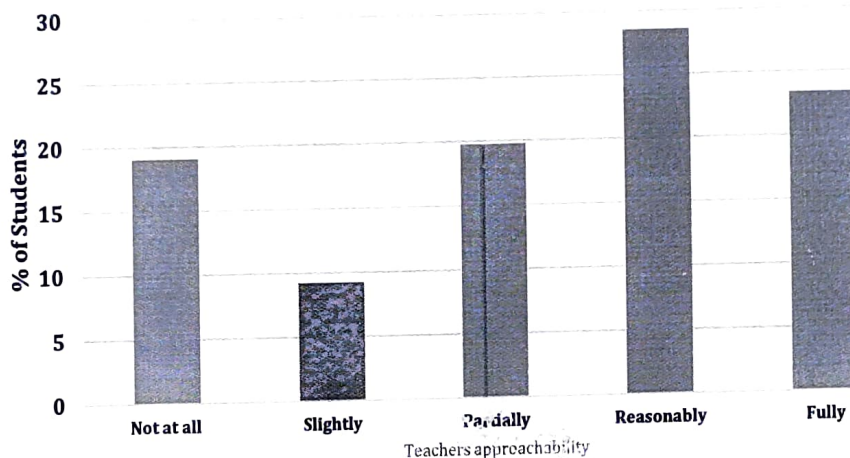


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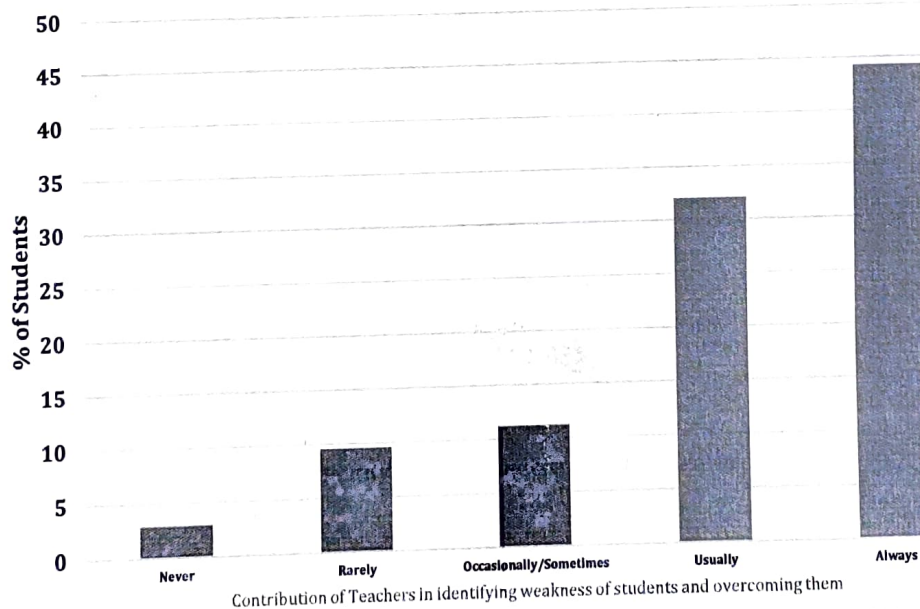
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6. Do you find the teachers in your department approachable as and when required?



7. The teachers identify your weakness and help you overcome them.

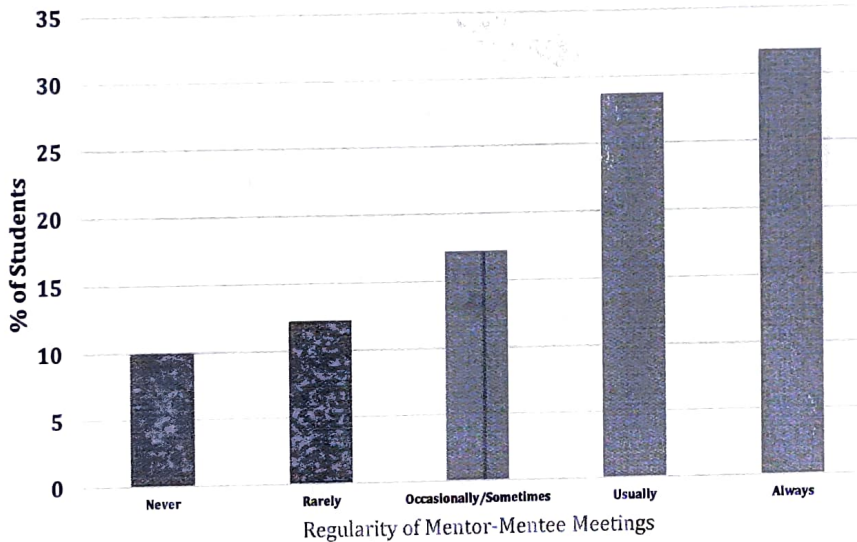




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8. Are mentor mentee meetings conducted regularly?



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फोन: 011-25155551

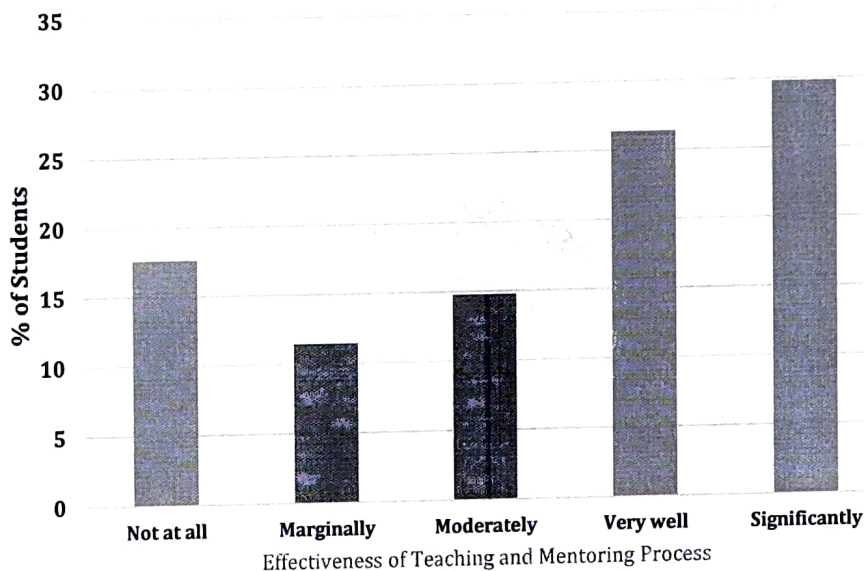


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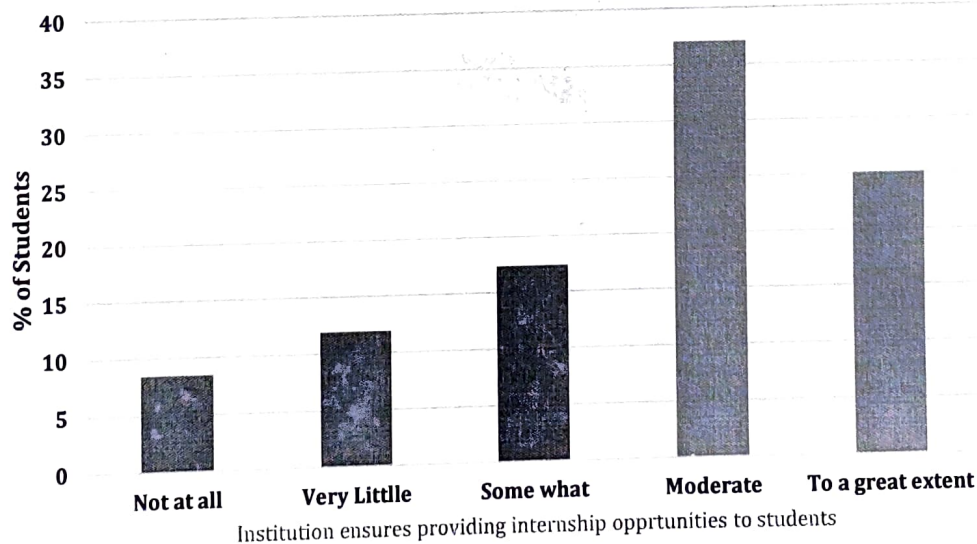
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9. The mentoring process in your institution facilitates your emotional growth.



10. Does your institution promote internship?



[Signature]

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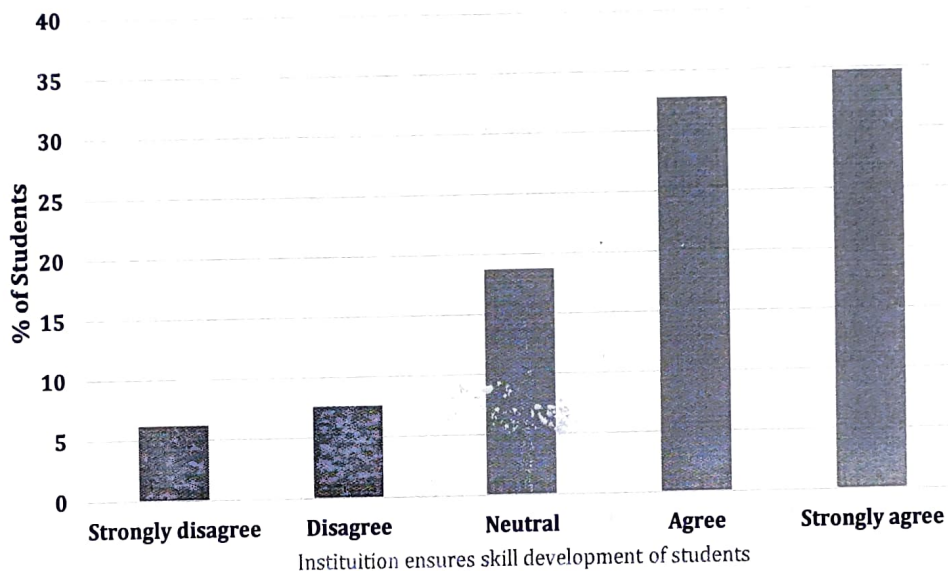


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11. Do you agree that the extra curricular activities in the College provide ample opportunities to you for developing your skill and talents?



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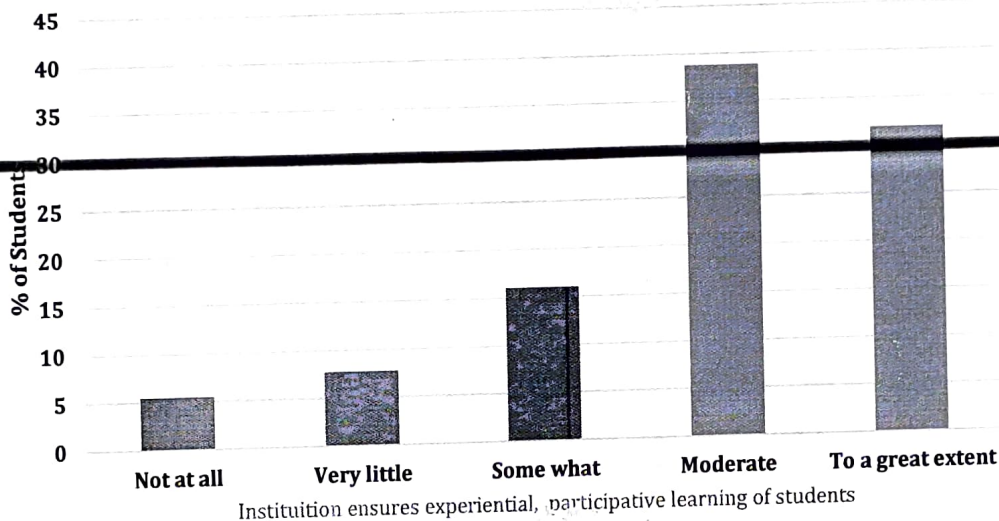


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12. The teachers adopt student-centric methods, such as experiential learning, and participative learning for enhancing learning experiences.



प्रमुख/Coordinator

आई.क्यू.ए.सी./IQAC

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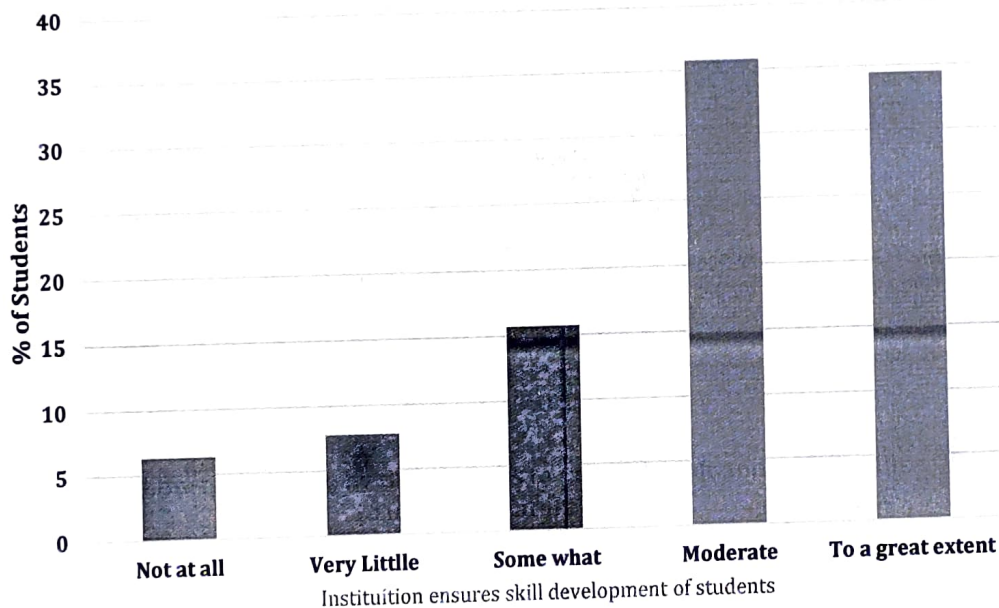
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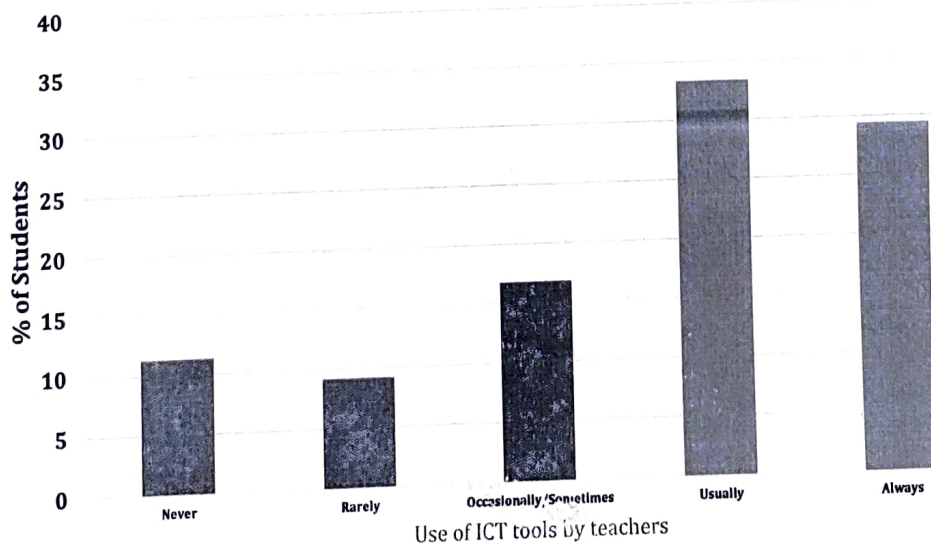
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13. Efforts are made by the teachers to inculcate soft and social skills to make you future ready.



14. Do teachers use ICT tools such as LCD projector, multimedia, Zoom, Microsoft Teams etc. as and when required?



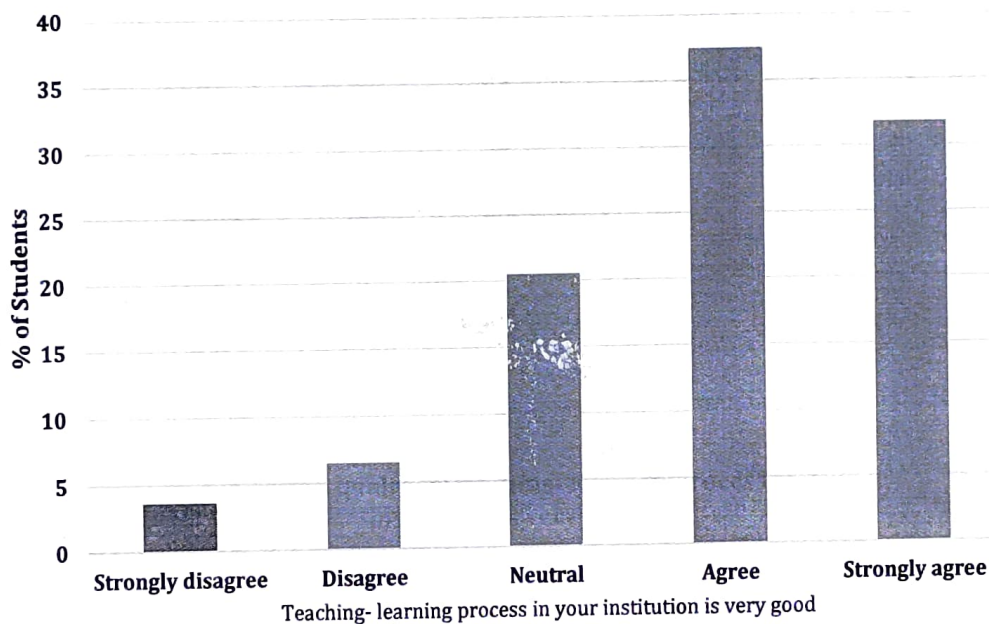


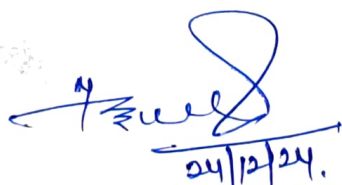
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15. The overall quality of teaching- learning process in your institution is very good




24/12/24

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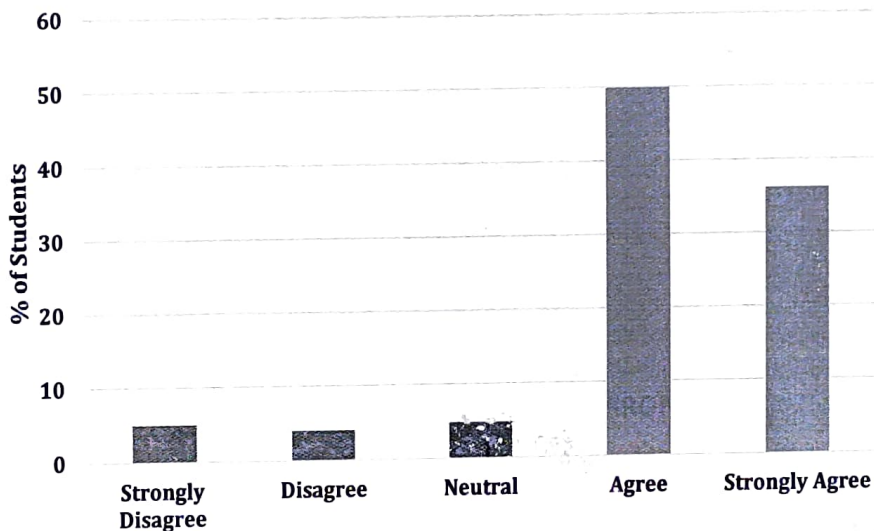
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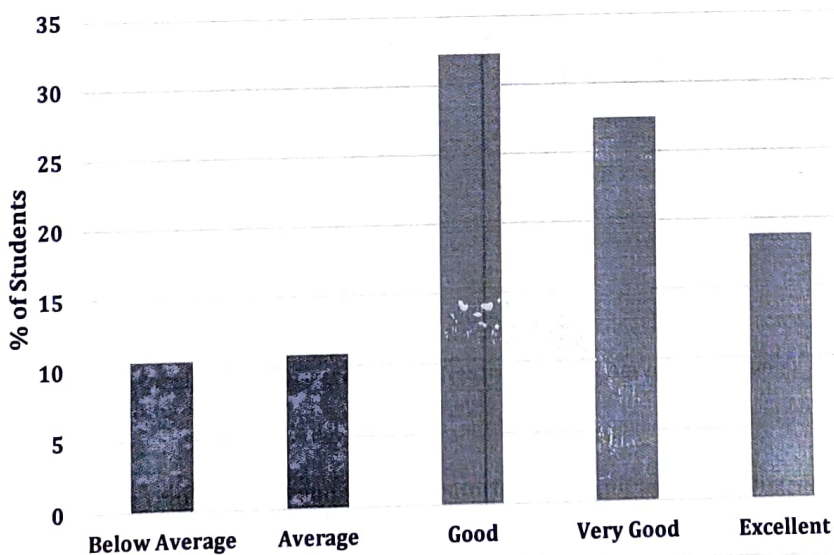
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PART B - INFRASTRUCTURE AND COLLEGE ENVIRONMENT

1. Does your college have adequate sports infrastructure which fulfils your requirement?



2. Are your science/computer laboratories well-equipped according to curricular requirements?



[Signature]

24/12/24
सह-निर्देशक / Coordinator
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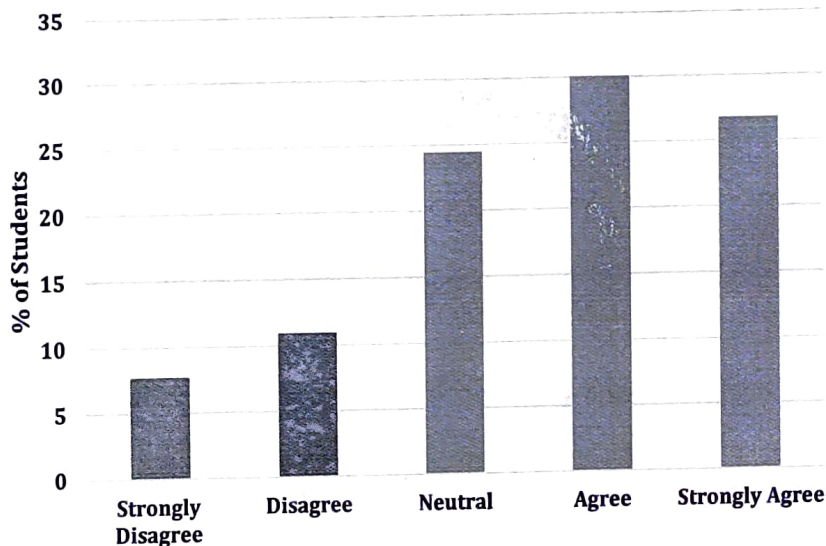


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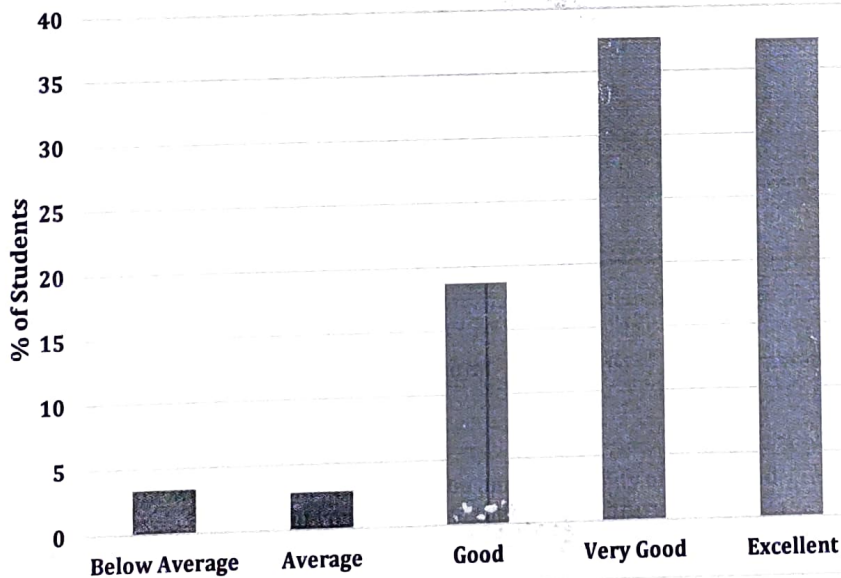
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3. Is the laboratory staff cooperative?



4. How would you rate the collection and availability of books and journals of your subject in the college library?



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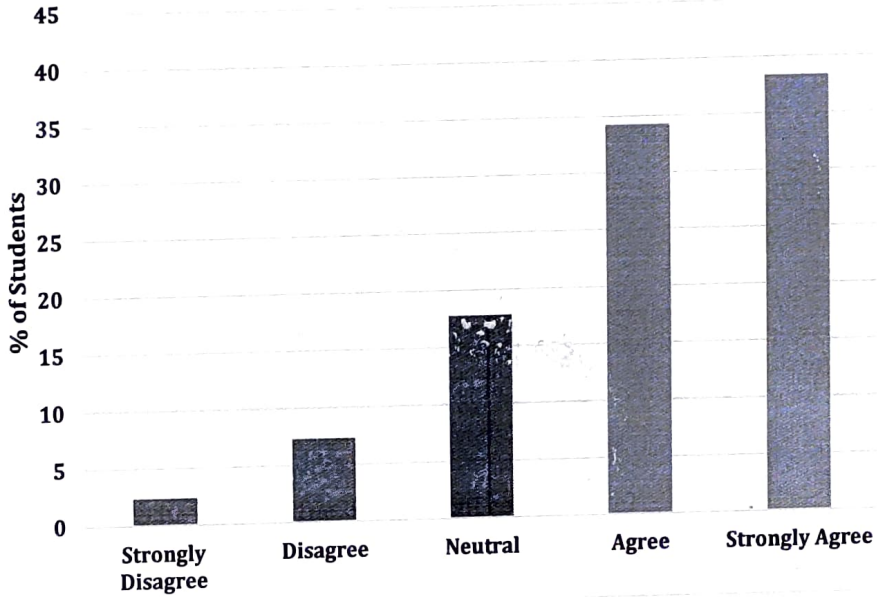


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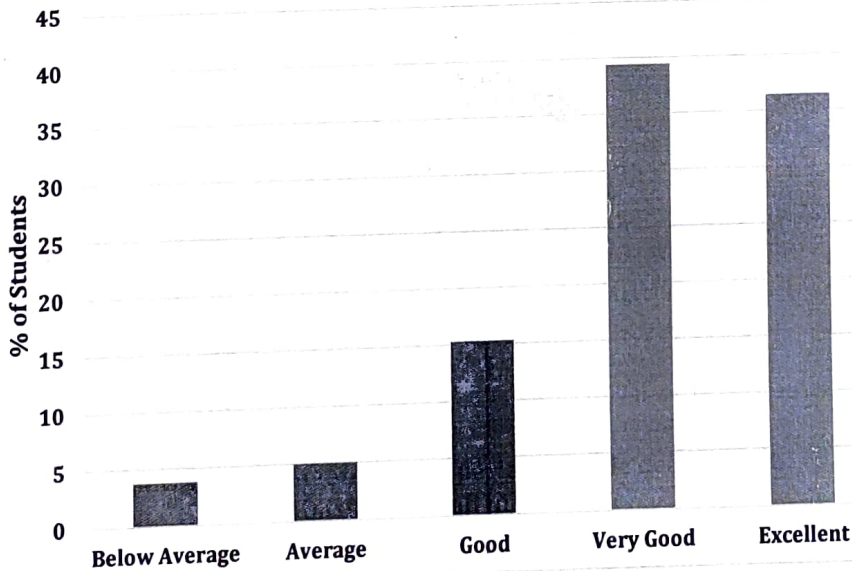
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5. Is the library staff cooperative?



6. How would you rate your experience while dealing with administrative staff in the office?





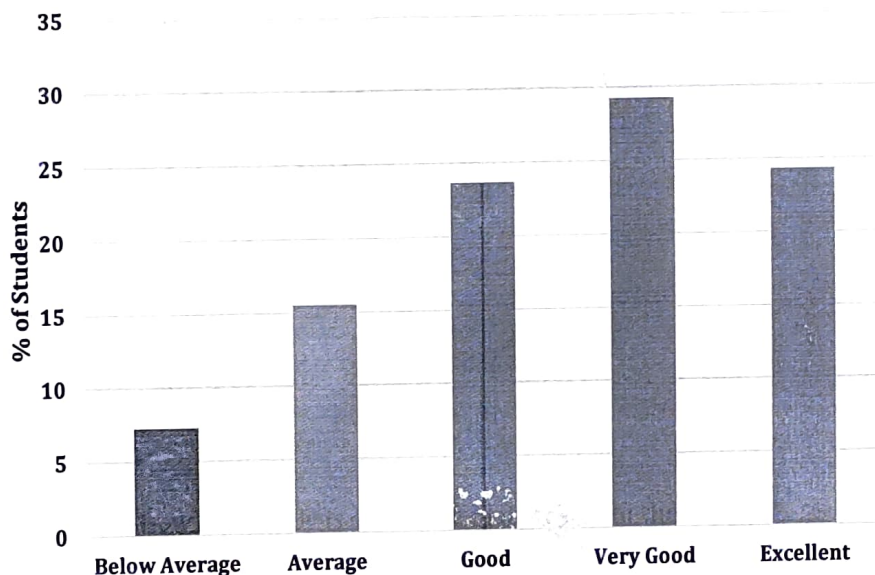
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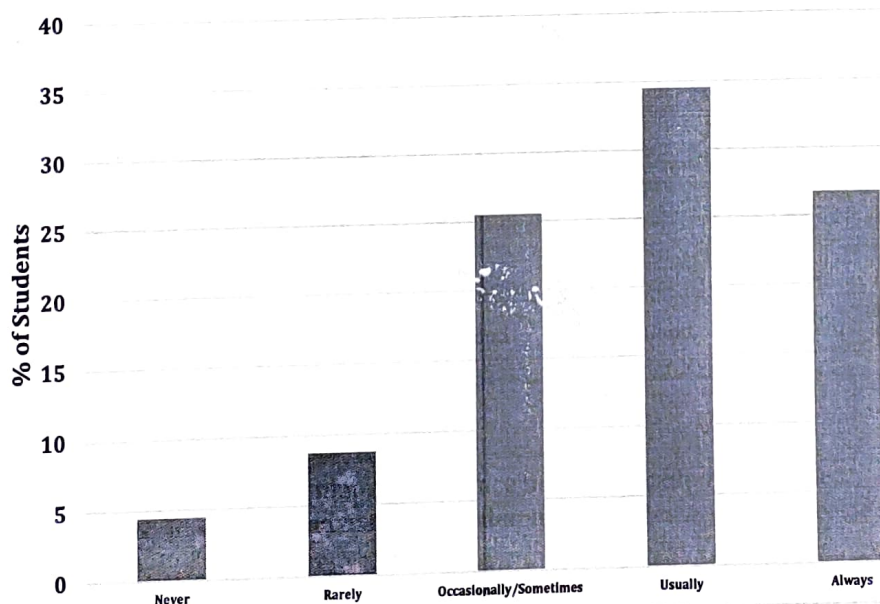
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7. How effectively is discipline maintained in the college?



8. Are you able to maintain balance between academic routine and extracurricular activities?

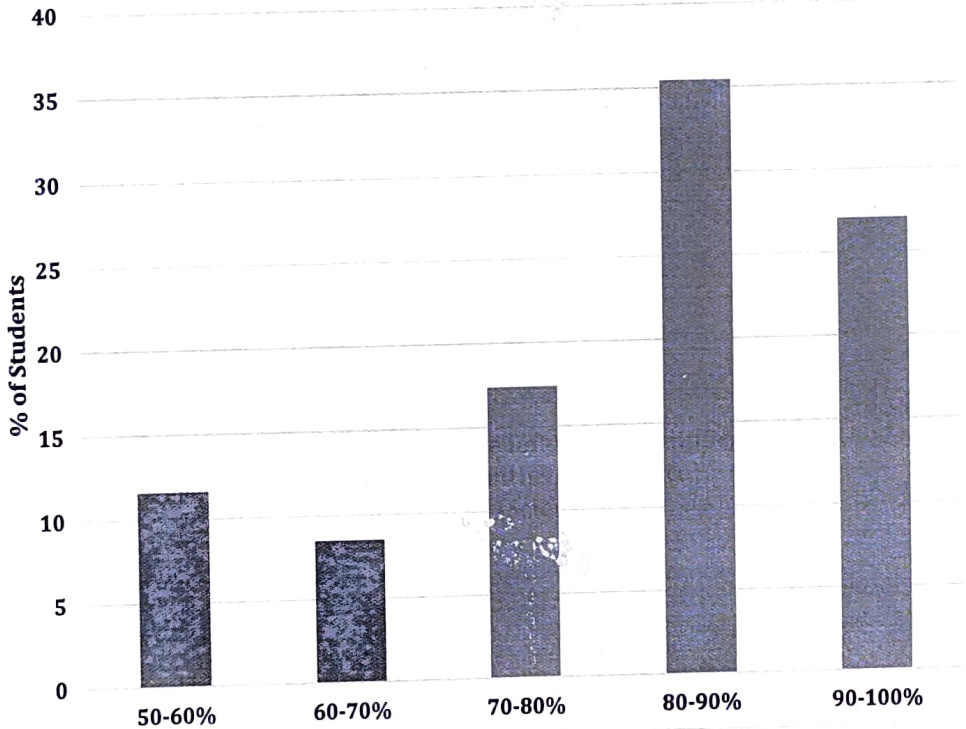





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9. Rate the regularity of the following as applicable:
a. Tutorials (Humanities/Commerce)
b. Practicals (Sciences)




24/12/24.
(Prof. T. S. Rana)
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Table for feedback Analysis and Redressal Mechanism

Serial No.	Title of the proof	Link
1.	Minutes of meeting of Academic Advisory and Audit committee (AAA) with Convener, IQAC	Link
2.	Feedback Analysis Report	Link
3.	Compliance Report for Student Feedback regarding Counsellor	Link
4.	Compliance Report of Discipline & student Advisory committee	Link
5.	Compliance Report of Fee concession committee	Link
6.	Compliance Report of queries raised by the students regarding Add on courses	Link
7.	Compliance Report of students Grievance	Link
8.	Compliance Report on feedback regarding the use of laboratories	Link
9.	Compliance Report on student feedback regarding sports related issues	Link
10.	Compliance Report Regarding Feedback of students related to academic session 2023-24	Link
11.	Submission of Compliance Report on SEC, VAC, GE Papers	Link
12.	Submission of Compliance Report on student feedback regarding ICT Usage	Link



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SHIVAJI COLLEGE
UNIVERSITY OF DELHI
IQAC
ACTION TAKEN REPORT
ON
FEEDBACK FROM STUDENT (STUDENT
SATISFACTION SURVEY)
2023-24



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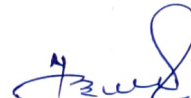
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A. Faculty members related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/Response
A1	Avoid cancellation of classes without any reason	Issue addressed. Principal of the college takes regular rounds for smooth functioning of the teaching learning process.
A2	Teachers are giving too much pressure	Teachers teaching in accordance with the syllabus
A3	Teachers should be more interactive	Using ICT tools and classes are held in bilingual language
A4	Doubt clearing classes.	Held from time to time


26/12/24.

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NAAC A Grade College

A5	Punctual timing of classes	<p>The committee noted that the compliance of regularity and punctuality in classes is very high. This is reflected in the negligible number of comments from students regarding this. More efforts should be directed to achieve highest regularity of classes. The committee members noted that following actions have led to significant improvement in regularity and punctuality of classes</p> <ol style="list-style-type: none"> Principal has been talking in the staff council meetings about maintaining regularity and punctuality in the classes. Regular rounds taken by the College Principal has resulted in close to hundred percent classes being held. The TICs are also in touch with their faculty members with regards to classes taken. The Principal had also sent a mail (dated August 7, 2024) to all conveners and TICs to hold their meetings after 2 pm and if possible, reschedule classes in order to minimize the classes missed due to meetings. <p>The committee suggested that regular meetings shall be held with departments on achieving the target of hundred percent compliance of regular classes in future.</p>
A6	Teachers should interact with each and every student to identify their problems and their capabilities.	All the teachers are regularly interacting with each student, as Shivaji college has teacher student ratio is 1:20.

सहस्रपाठक/Coordinator
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26/08/24
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University of Delhi
Faculty of Education
Department of Education

A7	a. You can give more sessions on career.	Subject Teacher takes this time to time. Discussed at departmental level and in Mentor-mentee meetings too
A8	Teachers should not check assignment properly and gave marks to their favorite Student	Evaluation process of the college is very transparent through SPACE portal and proper moderation is done at department level as well as College level.
A9	Make teaching a two-way interaction.	Comprehended
A10	Held regular MCQ based tests.	Tests conducted as per University exam pattern though CA may have MCQ in some papers.
A11	Emphasize on practical knowledge which help in life not theoretical approach	This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others. Under NEP, the skill enhancement courses (SEC) and Value-added courses (VAC) are taught to students which focus on practical knowledge in addition to regular curriculum.
A12	It is good but we want our teachers to tell us more and more about different fields.	Discussed at departmental level and in Mentor-mentee meetings too
A13	Teachers need to understand that extracurricular activities are equally important for us instead of making taunts in the classroom about the same.	Issue addressed
A14	Teachers should be well prepared to deal with foreign Student and be able to communicate both in Hindi and English.	Bilingual teaching has been encouraged in classes and the same has been conveyed to teachers at multiple platforms and also during faculty

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		induction program conducted the IQAC for new faculty members.
A15	Focus on practical learning more than theoretical	<p>This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.</p> <p>Under NEP, the skill enhancement courses (SEC) and Value-added courses (VAC) are taught to students which focus on practical knowledge in addition to regular curriculum.</p> <p>Additionally, Career development Centre has been started by the Udhmodya committee (Entrepreneurship Development Cell) in collaboration with Samarth Bharat and Udhmodya Foundation, University of Delhi which is conducting skill development courses in college on weekends. The members noted that the Principal Internship Scheme since 2023 also shall be giving practical exposure to the students.</p>
A16	Classes should be held regularly according to the time table	The committee noted that the compliance of regularity and punctuality in classes is very high.

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A17	Teach in hindi for hindi medium Student	Bilingual teaching has been encouraged in classes and the same has been conveyed to teachers at multiple platforms and also during faculty induction program conducted the IQAC for new faculty members.
A18	Teaching approach should go beyond theoretical aspects and enter into the practical knowledge.	<p>This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.</p> <p>Under NEP, the skill enhancement courses (SEC) and Value-added courses (VAC) are taught to students which focus on practical knowledge in addition to regular curriculum.</p> <p>Additionally, Career development Centre has been started by the Udhmodya committee (Entrepreneurship Development Cell) in collaboration with Samarth Bharat and Udhmodya Foundation, University of Delhi which is conducting skill development courses in college on weekends. The members noted that the Principal Internship Scheme since 2023 also shall be giving practical exposure to the students.</p>
A19	Teachers should try to involve everyone in their class and should assure the things they are teaching are understandable.	<p>Staff is generally cooperative</p> <p><i>[Signature]</i></p>



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A20	Some topics should be explained through movies and short clips.	<p>The ICT tools usage has been increased and the same has been observed in the academic audits conducted by AAA. It was seen in the academic audits that departments have screened films and also recommended MOOCS and relevant you tube videos to students.</p> <p>In addition, on the recommendation of the AAA committee, the links of online e resources available on the Swayam Portal (Govt of India) and Virtual learning Environment (VLE) have been shared on the College website for the benefit of students. Faculty members also use and recommend e resources to students, as was found in the last academic audit conducted by the committee.</p>
A21	Practical learning	been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.
A22	Best teachers	Appreciation
A23	Through more effective learning	<p>Been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.</p> <p><i>[Signature]</i></p> <p>26/12/24</p>

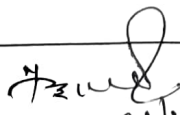


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UNIVERSITY OF DELHI
ACCREDITED 'A' Grade

A24	Teachers should understand Student and not over do things. Interaction is the key.	Staff is generally cooperative. This shall be taken care of in future.
A25	Teachers should let us know the night/ day before about class cancellation	<p>The committee noted that the principal had suggested in Staff Council meeting that the teachers were expected to inform about planned leave in advance except in case of emergency situations. The instances of sudden cancellation have decreased in the current semester.</p> <p>The AAA committee reiterated that same shall be conveyed to faculty in their meetings with the TICs. The members recommended that Conveners of various Committees should give prior information about seminars or activities to students if they are not able to take classes and also encourage them to attend these. Notice shall also be sent to all faculty regarding this.</p>
A26	To teach Student practically	This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.
A27	Improve teacher's behavior with student.	Staff is student friendly
A28	The IA marks would be increased according to Student performance.	Teachers award the marks as per the student performance


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A29	Pls take classes regularly don't cancel classes at time we present for classes.	The committee noted that the compliance of regularity and punctuality in classes is very high. i.e. The TICs are also in touch with their faculty members with regards to classes taken.
A30	Make sure that teacher takes classes regularly	<p>The committee noted that the compliance of regularity and punctuality in classes is very high. This is reflected in the negligible number of comments from students regarding this. More efforts should be directed to achieve highest regularity of classes. The committee members noted that following actions have led to significant improvement in regularity and punctuality of classes</p> <p>v. Principal has been talking in the staff council meetings about maintaining regularity and punctuality in the classes.</p> <p>vi. Regular rounds taken by the College Principal has resulted in close to hundred percent classes being held.</p> <p>vii. The TICs are also in touch with their faculty members with regards to classes taken.</p> <p>viii. The Principal had also sent a mail (dated August 7,2024) to all conveners and TICs to hold their meetings after 2 pm and if possible reschedule classes in order to minimise the classes missed due to meetings.</p> <p>The committee suggested that regular meetings shall be held with departments on achieving the target of hundred percent compliance of regular classes in future.</p>

[Signature]
समन्वयक / Coordinator
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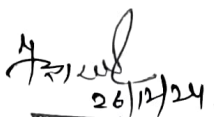


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A31	Teachers are not cooperative to at all if you are in problem	Staff is generally cordial and cooperative. This shall be taken care of in future
A32	some teachers should also provide extra time to solve the doubts of Student who do not understand concept in class	Tutorial classes are mandatory for all faculty members as per the syllabi and curriculum of the university of Delhi. The same has been complied well in the current academic session
A33	The teachers should only teach practical of what's in the books and their applications, we are curious and smart enough to learn the theory ourselves we just need to know the need and motivation in the form of curiosity to study.	This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others. Under NEP, the skill enhancement courses (SEC) and Value-added courses (VAC) are taught to students which focus on practical knowledge in addition to regular curriculum.
A34	The teachers should be more cooperative and understand what the student is going through and support them when needed.	Staff is cordial and cooperative. This will be taken care of in future.
A35	Teachers should have to complete the syllabus of Student according to their semester	Comprehended
A36	To kindly provide the study material/pdf from where the teacher is teaching	Generally provided
A37	If our teachers will provide proper information about write up of any practical so we can do that practical without repetition.	Issue addressed  26/12/24. समन्वयक / Coordinator आर्य नयू एस.सी. / ICAC शिवाजी कॉलेज / Shivaji College दिल्ली विश्वविद्यालय / University of Delhi रिंग रोड, राजा गार्डन, नई दिल्ली-110027 / Ring Road, Raja Garden, New Delhi-110027 टेलीफैक्स/Telefax: 011-25116644 • ई-मेल/Email: shivajicollege.ac@gmail.com वेब/Website: www.shivajicollege.ac.in



शिवजी कॉलेज

Shivaji College



University of Delhi
CREDITED "A" GRADE COLLEGE

A38	Make studies interesting studies are very bookish and boring at all	Practical knowledge is imparted
A39	Take more presentations in class	Issue addressed
A40	The quality of teaching needs to be improved that means quality of professors needs to improve because as a student the kind of teaching experience we are receiving is quite poor.	faculty constantly attend FDPs, Orientation programs etc. to enhance their skills
A41	Make studies interesting studies are very bookish and boring at all	practical knowledge imparted and various ICT tools used
A42	The teachers need to work on their communication skills.	practical knowledge imparted and various ICT tools used
A43	Focus on developing the character and on external activities rather than only giving assignment	Various parameters of IA are taken as per the curriculum
A44	teachers should guide Student about the future goals and their career related things because as a undergraduate student we don't know anything what to do next, specially prog Student	The AAA committee decided to give directions to all departments that at least three mentor mentee meetings should be held in a semester by each mentor instead of existing recommendation of minimum two meetings.
A45	Teachers should know about each student of the class	Issue addressed
A46	Avoid cancelling classes and taking leave	The committee noted that the principal had suggested in Staff Council meeting that the teachers were expected to inform about planned leave in advance except in case of emergency situations. The instances of sudden cancellation have decreased in the current semester.

[Signature]
26/12/24

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Shivaji College

(University of Delhi)

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A47	Teachers have to improve their teaching skills and corporate to Student	faculty constantly attend FDPs, Orientation programs etc. to enhance their skills
A48	Teacher's should be more cooperative with physically disabled Student.	the staff is cordial and cooperative. this will be taken care of in future
A49	All subject teachers focus on weak student in class	tutorial and doubt classes are held
A50	The institute should guide Student for the exams	staff is cordial and cooperative. Guidance is provided by the faculty members
A51	The institute should guide Student for the exams	Done in classes
A52	to inculcate more experimental and practical teaching experiences	This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.
A53	Classes should be held regularly	The committee noted that the compliance of regularity and punctuality in classes is very high. This is reflected in the negligible number of comments from students regarding this
A54	Teachers taking 15-30 min lectures should not be allowed. Coming to class at 10:40 for 10am class is also wrong.	The committee noted that the compliance of regularity and punctuality in classes is very high. This is reflected in the negligible number of comments from students regarding this

[Signature]
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आई.ए.सी. / IAC



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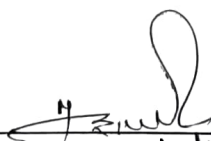
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A55	Conduct doubt clearing classes	Tutorial classes are mandatory for all faculty members as per the syllabi and curriculum of the university of Delhi. The same has been complied well in the current academic session
A56	Promote extracurricular activities	held regularly
A57	All staff members good and having good teaching style	Appreciation
A58	I have noted that most of the teachers just teach to complete the syllabus but not to give knowledge about the topics that is a real blunder on their part. Moreover, some teachers do not really help in practical in subject like physics where technology is everything, they are just like read it from book and then do it yourself but how can we know how to use those machines, it's not in book. And when we continuously ask them to guide us about practical then he/she gets irritated and says that you will get fail in exams then just leave. But still there are many teachers that are really helpful in this way, it's problem with only few teachers	This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.
A59	Internal assessment should be weekly to judge a student's understanding rather than before last date of the classes	As per curriculum requirement
A60	Provide more knowledge and exploration in different course and SEC, GE and VAC.	Under NEP, the skill enhancement courses (SEC) and Value-added courses (VAC) are taught to students which focus on practical knowledge in addition to regular curriculum



26/12/24.

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B. Mentoring, field trips related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/Response
B1	Mentor mentee should be conducted once a month	The AAA committee decided to give directions to all departments that at least three mentor mentee meetings should be held in a semester by each mentor instead of existing recommendation of minimum two meetings.
B2	We should be allowed to attend workshop and skill enhancement events in University, Teacher's should be impartial in nature.	Issue addressed


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B3	Mentor mentee meetings should be more regular and interactive for growth of Student	The AAA committee decided to give directions to all departments that at least three mentor mentee meetings should be held in a semester by each mentor instead of existing recommendation of minimum two meetings.
B4	Suddenly changing the teachers in between, every teacher has their own way of teaching. When they change, the balance of understanding gets worst.	Issue addressed
B5	Increase extracurricular activities	Several activities are held throughout the year
B6	And internal assessment exams should be conducted only 1 month before exam otherwise conducting tests just from 2nd month of course is just disturbing our study schedules tests should be after mid semester break only	Issue addressed by the IA committee
B7	Lenient for 3rd year Student as they have other exams to attend	Measures taken as per curriculum

[Signature]

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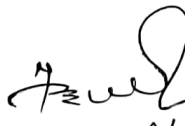
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B8	Second, conduct a workshop rather than boring seminars, which is off almost no use.	All kinds of co-curricular activities are promoted by the institute
B9	Some teachers are not taking class on the time and regularly	The committee noted that the principal had suggested in Staff Council meeting that the teachers were expected to inform about planned leave in advance except in case of emergency situations. The instances of sudden cancellation have decreased in the current semester.
B10	Provision of general notes, in printed form, to guide through the course and create a better structure	Material is provided to the students


 26/12/24.
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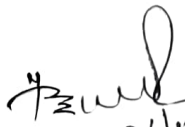


Emphasize on practical knowledge which help in life not theoretical approach

This has been well complied in this academic session as there were many field visits, industrial visits and internships organised by departments, committees and societies like SPADE, Udhmodya, DISHA and others.

Under NEP, the skill enhancement courses (SEC) and Value-added courses (VAC) are taught to students which focus on practical knowledge in addition to regular curriculum.

Additionally, Career development Centre has been started by the Udhmodya committee (Entrepreneurship Development Cell) in collaboration with Samarth Bharat and Udhmodya Foundation, University of Delhi which is conducting skill development courses in college on weekends. The members noted that the Principal Internship Scheme since 2023 also shall be giving practical exposure to the students.


26/12/24
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B11



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Classes for some papers rarely take place as they get cancelled due to meetings and other stuff but classes for semester 6 should not be compromised.

The committee noted that the compliance of regularity and punctuality in classes is very high. This is reflected in the negligible number of comments from students regarding this. More efforts should be directed to achieve highest regularity of classes. The committee members noted that following actions have led to significant improvement in regularity and punctuality of classes


I. Principal has been talking in the staff council meetings about maintaining regularity and punctuality in the classes.

II. Regular rounds taken by the College Principal has resulted in close to hundred percent classes being held.

III. The TICs are also in touch with their faculty members with regards to classes taken.

IV. The Principal had also sent a mail (dated August 7, 2024) to all conveners and TICs to hold their meetings after 2 pm and if possible, reschedule classes in order to minimize the classes missed due to meetings.

The committee suggested that regular meetings shall be held with departments on achieving the target


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दिल्ली

B12



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of hundred percent compliance of
regular classes in future.




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B13	Teachers should inform about the cancellation of the class. And they should focus on completion on syllabus.	The committee noted that the principal had suggested in Staff Council meeting that the teachers were expected to inform about planned leave in advance except in case of emergency situations. The instances of sudden cancellation have decreased in the current semester.
B14	More recent books associated with economics could be regularly added to the library stock. It would be of immense help.	Library books are updated every year with the help of department faculty
B15	Syllabus should be covered in more appropriate manner. Goal should be to make concepts clear rather than fasting up the syllabus	TICs ensure timely completion of syllabus by the faculty members
B16	Request to conduct every unit test	Assessment methods are considered as per university guidelines


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Doubt classes should be held

Tutorial classes are mandatory for all faculty members as per the syllabi and curriculum of the university of Delhi. The same has been complied well in the current academic session as was seen in the Time table of the current semester and in the academic audit conducted by the AAA in this semester from 11 to 14 Nov 2024.

The committee recommended that tutorial classes should be discussed with more focus in future academic audits. Peer teaching-learning is already taking place in some departments and the system shall be strengthened and encouraged in the upcoming semester by the AAA.

B17

[Signature]

26/12/24.

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Teacher should demonstrate Student with valuable and skillful knowledge

The ICT tools usage has been increased

In addition, on the recommendation of the AAA committee, the links of online e resources available on the Swayam Portal (Govt of India) and Virtual learning Environment (VLE) have been shared on the College website for the benefit of students. Faculty members also use and recommend e-resources to students, as was found in the last academic audit conducted by the committee.

B18


26/12/24.

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Regularity & Responsibility of teachers to the classroom & Student.

The committee noted that the compliance of regularity and punctuality in classes is very high. This is reflected in the negligible number of comments from students regarding this. More efforts should be directed to achieve highest regularity of classes. The committee members noted that following actions have led to significant improvement in regularity and punctuality of classes


I. Principal has been talking in the staff council meetings about maintaining regularity and punctuality in the classes.

II. Regular rounds taken by the College Principal has resulted in close to hundred percent classes being held.

III. The TICs are also in touch with their faculty members with regards to classes taken.

IV. The Principal had also sent a mail (dated August 7, 2024) to all conveners and TICs to hold their meetings after 2 pm and if possible, reschedule classes in order to minimise the classes missed due to meetings.

The committee suggested that regular meetings shall be held with departments on achieving the target


26/12/24

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B19



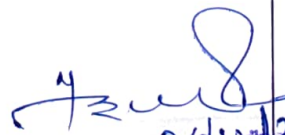
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of hundred percent compliance of
regular classes in future.


26/10/24
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B20	According to me, teachers should use laptops and projectors while teaching because Economics class becomes very boring after a while because teachers just keep writing but according to me if only a few images and data information come on the projector So we will understand better and the class will become a little interactive.	The ICT tools usage has been increased and the same has been observed in the academic audits conducted by AAA.
B21	A Professional who guides to college student at any time and of all streams and fields.	Counsellor has been appointed by the College. Department teachers also discuss various career options with the students
B22	Labs should be conducted regularly	The TICs are also in touch with their faculty members with regards to classes taken.
B23	Teachers should inform about the cancellation of the class. And they should focus on completion on syllabus.	The committee noted that the principal had suggested in Staff Council meeting that the teachers were expected to inform about planned leave in advance except in case of emergency situations. The instances of sudden cancellation have decreased in the current semester.
B24	Zoology department teachers are so strict	Issue addressed
B25	Teacher shouldn't be partially with other students	Staff is cordial and cooperative

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24/12/24

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B26	College should ensure to provide counselling session of every student by experts so that get proper guidance to work on Their interested fields. And whatever They want to do they can do with good mentoring	Counsellor has been appointed by the College. Department teachers also discuss various career options with the students
B27	Mostly classes remain off due to meeting in college	The principal had also sent a mail (dated August 7,2024) to all conveners and TICs to hold their meetings after 2 pm and if possible reschedule classes in order to minimise the classes missed due to meetings.
B28	If a class gets cancelled, must inform prior and provide with attendance for the same	The committee noted that the principal had suggested in Staff Council meeting that the teachers were expected to inform about planned leave in advance except in case of emergency situations. The instances of sudden cancellation have decreased in the current semester.

[Signature]

26/12/24

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B29	Better flow of information would be appreciated as well, as some of the teachers do not take classes and inform at the last minute and regular classes are not being held at the initial days of the semester which translates to syllabus being rushed later	The AAA committee reiterated that same shall be conveyed to faculty in their meetings with the TICs. The members recommended that Conveners of various Committees should give prior information about seminars or activities to students if they are not able to take classes and also encourage them to attend these. Notice shall also be sent to all faculty regarding this.
B30	College is not all about classes. I strongly suggest to organise some research tour and on field activities like taking Student to a working firm or company so that they can understand the concept practically as well.	some papers offer field and industry visit as per the syllabus requirements
B31	Try to improve the syllabus standard to teach the modern thing upcoming in the real world, like add AI , cryptography etc.	Syllabus is approved by the University
B32	Teachers should be bilingual	Bilingual teaching is encouraged
B33	More field visits should be there in case of practical learning	Conducted as per the curriculum

[Signature]
26/12/24

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B34	Give suggestions to Student for choosing their best career in life	Counsellor has been appointed by the College. Department teachers also discuss various career options with the students
B35	Teachers should talk with Student and guide them for their career they emphasize only syllabus	The AAA committee decided to give directions to all departments that at least three mentor mentee meetings should be held in a semester by each mentor instead of existing recommendation of minimum two meetings.


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Focus more on new learning tools and make classes more interactive rather than using old traditional methods

The ICT tools usage has been increased and the same has been observed in the academic audits conducted by AAA. It was seen in the academic audits that departments have screened films and also recommended MOOCS and relevant you tube videos to students.

In addition, on the recommendation of the AAA committee, the links of online e resources available on the Swayam Portal (Govt of India) and Virtual learning Environment (VLE) have been shared on the College website for the benefit of students. Faculty members also use and recommend e resources to students , as was found in the last academic audit conducted by the committee.

B36


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B37	use Lcd projector and colorful markers in classroom	The ICT tools usage has been increased and the same has been observed in the academic audits conducted by AAA. Several class rooms have projector installed
B38	Interactive studies through modern projectors	The ICT tools usage has been increased and the same has been observed in the academic audits conducted by AAA. Several class rooms have projector installed


26/12/24

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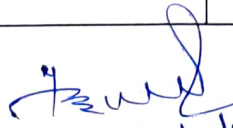


Use the technology to improve teaching experience as well as automating the service required to Student, for example use ai to make schedule of the classes to decrease time loss of Student as well as teachers.

The ICT tools usage has been increased and the same has been observed in the academic audits conducted by AAA. It was seen in the academic audits that departments have screened films and also recommended MOOCS and relevant you tube videos to students.

In addition, on the recommendation of the AAA committee, the links of online e resources available on the Swayam Portal (Govt of India) and Virtual learning Environment (VLE) have been shared on the College website for the benefit of students. Faculty members also use and recommend e resources to students, as was found in the last academic audit conducted by the committee.

B39


26/12/24.

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शिवाजी कॉलेज

Shivaji College

(University of Delhi)

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B40	Teachers should take class regularly with giving notes	The committee noted that the compliance of regularity and punctuality in classes is very high. This is reflected in the negligible number of comments from students regarding this. More efforts should be directed to achieve highest regularity of classes
B41	I observe that teachers mostly explain in Hindi which becomes a problem for Student who are not from Hindi speaking regions. And more over I feel that in today's globalised world English is a very important language and teachers should focus more on teaching in English.	bilingual teaching has been encouraged in classes and the same has been conveyed to teachers at multiple platforms and also during faculty induction program conducted the IQAC for new faculty members.
B42	strongly needs to increase practical equipment	Issue in the consideration of the college authorities
B43	Syllabus are not completed in some subjects	College has a mechanism of midterm progress regarding syllabus completion and evaluation.

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B44	Syllabus are not completed in some subjects	College has a mechanism of midterm progress regarding syllabus completion and evaluation.
B45	Counselling for career options should be there	Counsellor has been appointed by the college; Mentor mentee groups has already been made to discuss career counselling
B46	Timetable must be followed by teachers	Issue addressed

[Signature]

26/12/24
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c. Laboratories related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
C1	Need separate computer lab for department of geography	College authorities create a GIS lab for Geography.
C2	Lab equipment should be enhanced especially chemistry department	Lab committee has taken up this issue.
C3	Basic technical instruments for extracurricular performances must be available	issue addressed by committee
C4	Lab staff should be more cooperative.	lab staff has sensitised periodically with soft skill workshops.
C5	Lack of apparatus in labs	Issue addressed by committees
C6	The Chemistry lab staff should learn some etiquettes, they are very rude, their language and interaction with Student are worst.	TIC Chemistry and lab in-charge will look into that and lab staff has sensitise periodically with soft skill workshops.
C7	Physics labs have most of the apparatuses in non-working stage	Issue Addressed by committees
C8	Better equipment in lab	Issue Addressed
C9	Kindly Provide enough apparatus in science laboratories for all	Issue Addressed

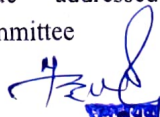


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C10	Physics lab instruments are very old, no matter how accurately you do the experiment it will not give correct readings.	TIC Physics and LAB in-charge will upgrade the lab accordingly.
C11	Improve our chemistry labs we have two labs in which there is only one weighing machine because of that we facing some issues in our main practical's.	Issue addressed
C12	Availability of all instruments should be there in practical lab.	Issue Addressed
C13	Lunch time must be given to college staff, sometime during practical class lab staff doing in between. Which is big issue during experiments.	Issue Addressed
C14	Chemistry Lab staff should learn to behave well with the students, the way they communicate and behave with us is totally unsatisfactory.	lab staff has sensitise periodically with soft skill workshops.
C15	Chemistry Lab staff should learn to behave well with the students, the way they communicate and behave with us is totally unsatisfactory.	lab staff has sensitise periodically with soft skill workshops.
C16	Lab staff not at all cooperative. They are very arrogant	lab staff has sensitise periodically with soft skill workshops.
C17	There should be working apparatus in laboratory	Issue addressed by the committee
C18	Working of the Practical instruments in physics lab are not up to the mark. Results in time wastage with no observations obtained.	Issue addressed by the committee  समन्वयक/Coordinator शिवजी कॉलेज / ICAC




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C19	Laboratory facilities	Issue addressed by the committee
C20	Lab staff should be humble especially chemistry	lab staff has sensitise periodically with soft skill workshops.
C21	Chemistry lab staffs are very unprofessional.	lab staff has sensitise periodically with soft skill workshops.
C22	The equipment provided in the labs can be more modernized.	Issue addressed by the committee
C23	Provide some equipment like glasses, gloves (In laboratory)	Issue addressed by the committee
C24	Practical instruments should be updated regularly.	Issue addressed by the committee TIC Geography and by the committee
C25	Sometimes lab attendant behave very rudely. which make Student uncomfortable to ask for needed equipment.	lab staff has sensitise periodically with soft skill workshops.
C26	Chemistry lab instruments are very poor	staff has been sensitized
C27	I guess the lab instruments and materials should be check properly and replaced if needed.	Issued addressed by the committee.
C28	Labs should be allowed to open till 8 pm as intramural projects are going on in science departments of many colleges and we need to give extra time to perform experiments for the project so that we can manage both academics and projects.	Issue addressed  26/12/24 समन्वयक/Coordinator आई.एच.सी./ICAC शिवजी कॉलेज/University of Delhi



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D. Non-Teaching Staff related Student Feedback

S. No.	Student Feedback	ATR
D1	Administrative staff are not so good. They always procrastinate our work. Or to put it in other words our work is not there in their work priority list.	Administration staff has been asked to improve their work
D2	So, everything is fine in this college but some of the employees of this college do not have even a little patience.	Issue addressed
D3	Keep attention on admin office which opens late	Issue addressed
D4	It would be great if the administration staff could be little more cooperative to student's crunch of time and deal accordingly.	Administration staff has been sensitized regarding response time
D5	College's female guard are not cooperative.	Issue addressed
D6	Administrative staff should be more even-tempered, approachable and welcoming (especially dealing counter clerks).	Administration staff has been sensitized. Will ensure to be polite and keep a problem-solving attitude towards the issue shared by the students.

[Signature]
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D7	The administration should be more cooperative to the students	Administration staff has been sensitized to be more cooperative with the students
D8	Administrative should be more cooperative regarding selection of courses regarding GE, DSE SEC and VAC .Even if a subject minority Student opt they should let student opt rather than changing subjects example GE ,DSE etc.	Issue addressed
D9	The administrative of our colleges not at all responsive and most of the time the administrative is shut up for botany honor Student	Staff members assured timely response to the students
D10	The administration staff delay the work.	Staff members assured timely reply to the students
D11	Administration Staff should be able to deal with Foreign Student on scholarship and be aware of the scholarship schemes provided to Student to avoid mis communication and ambiguities in handling the formal processes	Issue addressed
D12	Administrative staff should be more cooperative	Staff sensitized pertaining to their work
D13	Absence of teachers should be regularly updated on the timetable portal, so that Student can plan their day accordingly.	Issue addressed by the time table and ITC committee

(Signature)

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D14	Security for vehicles of Student - parking space. My bike got stolen from right outside of college gate and the security staff and college administration is totally helpless and inconsiderate	Issue addressed by the committee and cameras has been installed near the main gate, sports ground gate and inside the premises.
D15	Staff is less, please increase according to Student	Issue will be addressed
D16	The security personnel behaviour is also not so good with the students	Staff sensitized pertaining to communication skills
D17	The staff of administration don't tell us the whole thing at once. Initially they tell us to do one thing and then they again call us and then they shout at us and tell us to do that thing again and again	Staff sensitized for the scope of improvement in their work especially communication skills
D18	Administration staff is rarely corporative	Staff has been working tirelessly for the students
D19	Administrative division works extra slow. My refund pending about 1.5 years old. It's ridiculous to see such dead administrative division in Delhi university	Issue addressed
D20	Guards misbehave with students	Issue addressed
D21	Please tell the administrative staff behave properly, politely and come on time, appear at least 3 days in week and cooperate & listen to the student	Staff sensitized for improving work

[Signature]
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D22	The academic staff is very non punctual, they always make the student roam around to get a simple work done, they never tell the full information regarding query.	Staff sensitized for improving work
D23	Administration should be more student centric.	Staff apprised to reduce the response time to student's queries
D24	Dealing assistance should be replaced	Issue addressed
D25	Increase soft skill sessions for Student & improve administration they aren't properly behaving and they are very careless and they even don't worry for student problem.	Staff apprised to reduce the response time to students queries and improve their communication skills
D26	Guards misbehave with students	Issue addressed
D27	We do not get sufficient information required from the admin office.	Issue addressed

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E. General maintenance related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
E1	All Student should be allowed to explore Jijabai block! It should not be restricted when it comes to the entry. It's a college premise and hence, Student should be allowed to move within	Now the college authorities official open the Jijabai block for all purposes for all students.
E2	Attention to the maintenance of classroom is really needed	Issue addressed by the committee
E3	Drinking water facilities must improve	Issue addressed by the committee
E4	Mosquito should be in control	Issue addressed by the committee
E5	Please start the use of washrooms in new building (JLR).	Now the college authorities official open the Jijabai block for all purposes for all students
E6	College does not provide parking for Student vehicle some Student come from far away from the college and they come with their personal vehicle because it is less costly as compared to others some Student vehicle stolen from outside the college area	Issue addressed by the committee

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E7	Ground for playing should be opened till the college timing or more.	Issue Addressed by the committee
E8	Unavailability of sanitized and clean washroom in both buildings	College authorities already appointed an appropriate number of cleaning staff.
E9	Drainage system of female washrooms isn't good at all	Issue Addressed by the committee
E10	Washroom should be more clean and also please open Jijabai block washroom	Now the college authorities official open the Jijabai block for all purposes for all students.
E11	Washroom should be more clean and also please open Jijabai block washroom	
E12	The washrooms need a lot more maintenance and cleanliness especially for the girl's washroom.	Issue addressed by the committee
E13	dance society should be allowed to use Jijabai hall in the morning as well i.e. before 12 pm.	Issue addressed by the committee
E14	Please maintain cleanliness in and around bamboo classes (ground floor) and regularly spray mosquito repellent.	Issue addressed by the committee
E15	Benches of classrooms are not in good condition they need to be repair asap except Jijabai block	Issue addressed by the committee
E16	There are many mosquitoes in winter season in classes they disturb us during the class	Issue addressed by the committee

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E17	College security to be improved	College authorities already appointed security guard at main gate and sports ground, Discipline committee members take time to time ground in the college to maintain law and order and security to the college.
E18	I have observed that the water quality of the water coolers is not satisfactory, it can be improved if possible.	Issue addressed by the committee

26/12/24.

संयोजक / Coordinator

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F. Canteen related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
F1	Improvement in canteen + Hygiene +quality food	Issue under consideration
F2	Please update canteen.	Canteen committee looking after the issue.
F3	Canteen food needs to be improved	Canteen committee looking after the issue.
F4	Bru café should be replaced with some Chinese van or snacks or shakes. They have bad food and even tea/coffee and shift that shop towards wall.	Canteen committee looking after the issue.
F5	It will be better to put both shops side by side along the wall, space will be free and will look better	Issue in the consideration of the college authorities
F6	Last one is the food of the canteen though prices are decent but didn't get good quality of food.	Canteen committee looking after the issue.
F7	There is lack of cleanliness in the canteen	Canteen committee looking after the issue.
F8	Canteen area prices are high and food is not tasty	Canteen committee looking after the issue.

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G. Infrastructure-Development related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
G1	Benches in classroom should be changed	Issue in the consideration of the college authorities
G2	ICT facility should be installed in every class room. The furniture of the classroom is of very low standard. No repair queries are addressed by any one at the administration department.	Issue in the consideration of the college authorities
G3	A good air conditioning lab should be there for science Student	issue addressed by the concerned committee
G4	Infrastructure facilities should be improved	Issue in the consideration of the college authorities
G5	Infrastructure should be improved as the bamboo rooms are usually very hot in summers	Issue in the consideration of the college authorities
G6	Put some benches in sports complex (in shade , as well as in open)	Issue in the consideration of the college authorities
G7	Infrastructure is good but there is lack of fans in class rooms and LTR-6 and in LTR-7 there are no fans	issue resolved

[Signature]
राजगार्डन/Board Director,
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G8	There should be at least one water cooler in the sports complex	Issue in the consideration of the college authorities
G9	Try to improve the auditorium of the college	Issue in the consideration of the college authorities
G10	I think the class windows and fans quality can be improved because in summer Student suffer from heat.	Issue in the consideration of the college authorities
G11	The old block classrooms and labs infrastructure needs much improvement in terms of properly working computers, unbroken benches etc.	Issue in the consideration of the college authorities
G12	Make a boy's common room in college and hostels for boys	College has monetary constraints but still innovate new avenues for fund generation for betterment of college and infrastructure in the college.
G13	Availability of drinking water in sport complex.	Issue in the consideration of the college authorities
G14	I want that college administration please repair all the switches of all class and also repair fan and light properly and windows and curtains and also provide good infrastructure facilities to Student	Issue addressed
G15	Improve the classroom furniture and electricity connections	issue addressed
G16	Separate boy's room is needed	Issue in the consideration of the college authorities

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G17	Lack of dustbins around park near Jijabai block	Issue addressed
G18	The fans of classrooms are not in good condition (very slow running)	Issue resolved
G19	Need hostel for Student	Issue in the consideration of the college authorities
G20	Events should take place outside as auditorium is very small.	Issue in the consideration of the college authorities
G21	The lawn of the college most of the time remain close	Issue addressed
G22	There should be escalator in college	Issue in the consideration of the college authorities
G23	College infrastructure needs to be bettered	Issue in the consideration of the college authorities
G24	Improve the condition of infrastructure	Issue in the consideration of the college authorities
G25	The lights in some classrooms are so dim or nonfunctional which is very problematic.	Issue addressed
G26	Sanitary napkins machine in the girl's toilet	Issue addressed
G27	Required the improvement in class room condition	Issue in the consideration of the college authorities

[Signature]
26/12/24

नाम/नाम / Officer
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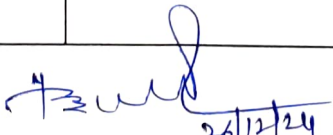


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G39	Put some more palm trees on the boundary of garden towards building	Issue in the consideration of the college authorities
G40	Also, for summers a proper provision of good quality fans or air conditioners (if possible) is now a requirement.	issue addressed
G41	Repair old furniture in the classroom	College authorities insure that college resources are better in future.
G42	AC in the girl's common room	issue addressed
G43	Benches of classrooms are not in good condition they need to be repair asap except jijabai block	Issue in the consideration of the college authorities
G44	The washroom of 1 st floor is under construction since a long time.	under maintenance
G45	College should have hostel for those out of station Student.	Issue in the consideration of the college authorities
G46	Number of Desks should be increased in room like 201 and LTR 8 stinks of washroom	Issue in the consideration of the college authorities


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H. Infrastructure – ICT related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
H1	Quality of electrics gadgets not good	The feedback pertaining to furniture and its repair has been communicated to caretaker and relevant committee.
H2	Repair projector	The college is already in the process of purchasing 10 new projectors to assist in teaching learning process and ICT committee has already taken necessary steps for the repair of 5 existing projectors. The committee is in the process for granting the repair work. In view of the new projector purchases and repairs to existing projectors, the ICT facilities in the majority of classrooms will be ensured
H3	ICT facility should be installed in every class room. The furniture of the classroom is of very low standard. No repair queries are addressed by any one at the administration department.	The feedback pertaining to furniture and its repair has been communicated to caretaker and relevant committee.

4/3/24
26/12/24

कायदा/Coordinator

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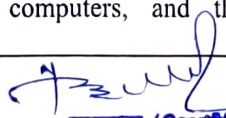
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H4	The labs computer should be updated as per the requirement, as in lab excel is of 2013 version. It should be up to date	The Department of Computer Science have licenses for MS Office 2013, which includes all the essential features required for classroom teaching. The ICT Committee has also reached out to DUCC for additional MS Office licenses. In the meantime, the Department of Computer Science has been requested to purchase additional licenses for relevant software to ensure the smooth operation of practical classes
H5	Smart classrooms should be available for teaching learning process.	This suggestion for smart boards has been noted and will be discussed with the college administration. The ICT Support Committee has provided faculty members with access to the licensed Adobe Creative Cloud suite procured by the Delhi University Computer Centre. It is a collection of tools designed to enhance teaching and research activities.
H6	Smart class should be used in some topics so that the doubts will be easier to understand with the help of 3D animation.	
H7	Computer lab has only 3 or 4 working desktops, others are just garbage and dead, please Its university of Delhi, replace Desktops with some standard desktops , otherwise studying subjects like bioinformatics are useless	The computer lab is serviced under an annual maintenance contract. The ICT Support Committee has given order for the maintenance of the computer desktops. Additionally, repairs have been done on the existing computers, and they are now


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H8	Computer lab has only 3 or 4 working desktops, others are just garbage and dead, please Its university of Delhi, replace Desktops with some standard desktops, otherwise studying subjects like bioinformatics are useless	operational. The systems in Jijabai lab are of latest configuration. Furthermore, the procurement process for six new desktops to replace non-functional systems in the Mathematics lab has been initiated
H9	A good working computer in labs	
H10	By installing smart board.	This suggestion for smart boards has been noted and will be discussed with the college administration. The ICT Support Committee has provided faculty members with access to the licensed Adobe Creative Cloud suite procured by the Delhi University Computer Centre. It is a collection of tools designed to enhance teaching and research activities.
H11	By installing smart board.	


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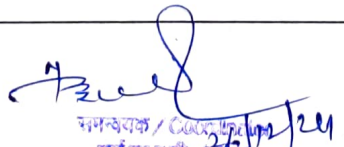
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H12	<p>Provide projectors in all classes</p> <p>More LED projectors can be installed for better understanding to student through visual representation of topics in Science stream courses</p> <p>According to me, teachers should use laptops and projectors while teaching because Economics class becomes very boring after a while because teachers just keep writing but according to me if only a few images and data information come on the projector So we will understand better and the class will become a little interactive.</p>	<p>The college is already in the process of purchasing 10 new projectors to assist in teaching learning process and ICT committee has already taken necessary steps for the repair of 5 existing projectors. The committee is in the process for granting the repair work. In view of the new projector purchases and repairs to existing projectors, the ICT facilities in the majority of classrooms will be ensured.</p>
H13	<p>There should be a frequent utilization of projector for better conceptual clarity.</p>	
H14	<p>We didn't have computer lab throughout the semester for our IT SKILLS classes, which is very bad</p>	<p>The feedback has been communicated to concerned committee</p>


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H15	Improve the lab facilities and projector facilities.	The computer lab is serviced under an annual maintenance contract. The ICT Support Committee has given order for the maintenance of the computer desktops. Additionally, repairs have been done on the existing computers, and they are now operational. The systems in Jijabai lab are of latest configuration. Furthermore, the procurement process for six new desktops to replace non-functional systems in the Mathematics lab has been initiated
H16	LCDs or Projectors should be used in theory classes for science Student i.e. not available in scheduled classroom.	The college is already in the process of purchasing 10 new projectors to assist in teaching learning process and ICT committee has already taken necessary steps for the repair of 5 existing projectors. The committee is in the process for granting the repair work. In view of the new projector purchases and repairs to existing projectors, the ICT facilities in the majority of classrooms will be ensured.
H17	Collage should provide or issue laptop for their project work because someone student don't have it or didn't afford so this really help us to learn more	Some laptops have already been issued to students / teachers and this exercise is conducted by computer science department

[Handwritten Signature]

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H18	Infrastructure should be taken care of like working projectors and screens	The college is already in the process of purchasing 10 new projectors to assist in teaching learning process and ICT committee has already taken necessary steps for the repair of 5 existing projectors. The committee is in the process for granting the repair work. In view of the new projector purchases and repairs to existing projectors, the ICT facilities in the majority of classrooms will be ensured.
H19	Computer labs are not in good condition, systems do not work properly and they don't have software installed in computers. Also, a separate geography computer lab is required for the purpose of Remote Sensing and GIS with sufficient computers. And it will be good if new satellite images and aerial photographs are provided.	Some desktops have been transferred to room no 212 for setting up of Geography lab. Further steps will be taken up in consultation with geography department
H20	Must be smart board in every class so that it'll be helpful for teachers in explaining topics	This suggestion for smart boards has been noted and will be discussed with the college administration. The ICT Support Committee has provided faculty members with access to the licensed Adobe Creative Cloud suite procured by the Delhi University Computer Centre. It is a collection of tools designed to


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		enhance teaching and research activities.
H21	For science student's theory classes should be done on projectors.	The college is already in the process of purchasing 10 new projectors to assist in teaching learning process and ICT committee has already taken necessary steps for the repair of 5 existing projectors. The committee is in the process for granting the repair work. In view of the new projector purchases and repairs to existing projectors, the ICT facilities in the majority of classrooms will be ensured
H22	Improve digital equipments in classes	The college is already in the process of purchasing 10 new projectors to assist in teaching learning process and ICT committee has already taken necessary steps for the repair of 5 existing projectors. The committee is in the process for granting the repair work. In view of the new projector purchases and repairs to existing projectors, the ICT facilities in the majority of classrooms will be ensured

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H23	Computer labs are not in good condition, systems do not work properly and they don't have software installed in computers. Also, a separate geography computer lab is required for the purpose of Remote Sensing and GIS with sufficient computers. And it will be good if new satellite images and aerial photographs are provided.	The computer lab is serviced under an annual maintenance contract. The ICT Support Committee has given order for the maintenance of the computer desktops. Additionally, repairs have been done on the existing computers, and they are now operational. The systems in Jijabai lab are of latest configuration. Furthermore, the procurement process for six new desktops to replace non-functional systems in the Mathematics lab has been initiated
H24	The projectors are usually not present in the class or if present not in working conditions	The college is already in the process of purchasing 10 new projectors to assist in teaching learning process and ICT committee has already taken necessary steps for the repair of 5 existing projectors. The committee is in the process for granting the repair work. In view of the new projector purchases and repairs to existing projectors, the ICT facilities in the majority of classrooms will be ensured
H25	Mic facility in college and podium also.	Mic and podium are there in for use in auditorium for smooth conduct of events.
H26	Interactive studies through modern projectors	Issue addressed by the committee

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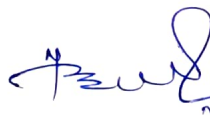


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H27

Computers don't work properly in labs like our we faced a lot of difficulty this sem. In its skills practical as computers were not working properly

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I. GE, SEC and VAC papers related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
11	Please introduce new teachers in the botany department for SEC- Botany as there are only few teachers for SEC and those teachers are very demanding and exhausting. They humiliate you and do not co-operate in the time of need. Eg. My family member died and I missed on my test but was not allowed to give retest.	college authorities will look into that and teacher has been sensitised by FDP's and Orientations Programmes.
12	Give an option to choosing sec paper subject by Student	Issues addressed by the committee
13	Practicality of SEC courses should be there	Issues addressed by the committee
14	Secondly, if SEC means Skill Enhancement Course then it should improve skills of Student, not just a burden to study one more subject to pass/score, also applicable in VAC (VALUE ADDED COURSE)	Issues addressed by the committee
15	Please increase the choices for GE.	Issues addressed by the committee
16	Student must have choice to change their GE subject each semester	Issues addressed by the committee

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J. Library related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
J1	Improve Libraries	Issue addressed by the committee
J2	to give permit for reading personal books in reading room for better learning experience, as we highlighted books, so that would be very much helpful	Issue addressed by the committee
J3	Library people should learn manners how to talk, they are dehaatis but not everyone is like them, Haryanvi people have just made this place worse, cheap people they are	Library staff has been sensitized to work for the students
J4	Infrastructure, facilities, library etc. is so good and well maintained	Appreciated
J5	Please allow us to take our own books in library, at least those which do not belong to college.	Issue addressed by the committee
J6	2 or 3(one is lady and other is a man and they are always on 1st or 2nd floor of library) library staff are very rude to Student and while the other staffs are very cooperative and ready to help the student	Library staff has been sensitized to work for the students  26/12/24

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J7	Provide Fictional books in Library	Issue addressed by the committee
J8	The teaching process is very good all we need the basic study instruments like more books in the library, lab apparatus etc.	Issue addressed by the committee
J9	Providing WiFi in the library can be really helpful	Issue addressed by the committee
J10	College must have a separate study room so that the student can utilise their time as we are not allowed to carry our personal books in the library.	Issue addressed by the committee
J11	Library should be accessible to every student and there should be proper stock of course books	Issue addressed by the committee
J12	Library hall capacity is much small	In the limited infrastructure we will manage good resources, still will do better in managing space of the library.
J13	Book availability is required	Issue addressed by the committee
J14	Do not take library book fine	Issue addressed by the committee
J15	There are very less books in library	Issue addressed by the committee

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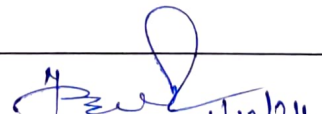
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J16	The library staff's helper is ill-mannered and threatens to fine the student in the name of librarian. Their behaviour and language is rude and are corrupt. They asked for 100 penalties but never said they will be giving receipt of the fine.	Library staff has been sensitized to work for the students
J17	Provide library open at 9 to 5pm every day, as most of the student want to study newspaper, magazine and take books but it is closed all the time	Issue addressed by the committee
J18	Library staff is on strike most of the time	Issue addressed by the committee
J19	Library management should allow us to enter in library with our personal books.	Issue addressed by the committee and try to spare a palace where students can read or use their personal books as well.
J20	Lack of WiFi in library	Issue addressed by the committee
J21	Library infrastructure should be diverged so that many students can assess and get indulge in that. Book infrastructure as well like book should be present of great thinker & philosopher.	Issue addressed by the committee


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K. Placements and Internships for Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
K1.	Related to more internship opportunities	The Placement and Internship cell is working towards providing better internship opportunities. In many cases the students do not respond to the internship opportunities shared or they do not attend the selection process that is held.
K2.	Related to the activities that can enhance the chances of students to get better placement and internship opportunities	The cell has been working towards this. The workshop on advance excel applications is planned in the next semester. The cell plans to invite HR executive for CV vetting and for guidance on interview preparation.

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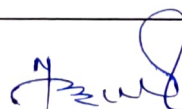
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K3.	Refers to the feedback that college should take steps to ensure more number of internships for students	The point has been addressed by the college in the current session with the introduction of Principal Internship Scheme, where internship opportunity is provided to students of all streams by the college. The 'Summer Internship' has been successfully completed by 15 students and 'Academic Session Internship' is ongoing where 28 students have been given opportunity.
K4.	More placement opportunities need to be increased.	The cell is working towards it, but the major focus this year will be on increasing the skills of students that are required for getting better placements
K5.	College should promote internship.	The placement and internship cell has focused on online and summer internship as the students cannot undertake full time internship with regular college. The internship opportunities that college receive are full time and hence cannot be allowed.
K6.	Pertains to the awareness about internship opportunities.	Under the Placement and Internship Cell, WhatsApp groups have been formed for all the students with different groups for each stream where the details regarding internships and placements is regularly shared. This year the Cell also has teachers from different departments for better circulation of information.


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L. Sports related facilities and activities related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
L1	please provide good sports facilities	Improvement in facilities is a constant endeavor undertaken by the college
L2	Please work on your sports faculty.	College is working towards adding more resources in terms of faculty and other required staff
L3	College should improve their Sports facilities.	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant endeavour undertaken by the college
L4	College Should Provide Sports Facilities and Should make College team for Inter University Tournaments.	College teams participate in Inter College /Inter University tournaments
L5	No sports activities and competition held in the last 1 year	Activities organized on regular basis
L6	Sports Student should get time for their academic	Issue addressed

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L7	I suggest the college sports faculties to provide the basketball court for practice in the evening for 2 hours from 5 pm to 7 pm	Suggestion taken for consideration
L8	Sports equipment should be available	Activities organized on regular basis
L9	Need to work for betterment of sports facilities in college.	College constantly works to upgrade its resources
L10	I think sports must be promoted in our college, many students have the potential to play at higher levels but there is lack of resources (especially in n football)	Teams participate in Inter College/ Inter University tournaments
L11	Full Playground	Available for various games
L12	Build an infrastructure for table tennis hall	Issue addressed
L13	All sports are not available for quota Student please improve it	Issue addressed
L14	Good sports facility	Appreciation
L15	Gym facilities provided	Gym is granted by MP fund, college has this facility very soon.
L15	They should keep more sports equipment. Like they just have football, Volleyball and football. No other sports equipment.	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant endeavour undertaken by the college

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L16	Invest in a modern fitness center so that all stay fit and healthy.	College constantly works to upgrade sports facilities
L17	Please improve basketball court.	College constantly works to upgrade sports facilities
L18	Full fill all sports equipment with professional coach	College is working towards adding more resources in terms of faculty and other required staff
L19	Please add more sports equipment	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant endeavour undertaken by the college
L20	Sports complex is on lease and we are not able to use it properly	Collaboration with external partners is keeping in mind the need to generate resources as per UGC mandate
L21	Improve sports faculty	College is working towards adding more resources in terms of faculty and other required staff
L22	Sports faculty never responds to Student.	Issue addressed
L23	College Should Support Student who have excelled in extracurricular activities like Some Student are playing sports for Their State and country so they should Be recognised. playing	Students excelling in Inter College/Inter University tournaments are rewarded suitably

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L24	Need more facilities in sports Complex like water cooler and more sports equipment for volleyball	College constantly working in the upgradation of facilities
L25	Sports facilities should increase.	Issue addressed
L26	The basketballs are all worn out and I suggest the college to change them.	Issue addressed
L27	Regularly conducting sports events to cultivate a environment of fitness and awareness of sports in daily lifestyle.	Organized on regular basis
L28	the sports facilities should be available to all	Issue addressed
L29	There should be separate volleyball court for girls also and girls coach to be their to build a team	College is working towards adding more resources in terms of faculty and other required staff
L30	Sports facilities are excellent	Appreciation
L31	We don't even have jerseys kindly provide us all the equipment and sports facilities	College constantly working in the upgradation of facilities
L32	Organise tournament of different sports on regular basis	Organized on regular basis
L33	I will suggest to provide more sports equipment's like volleyball, football, etc.	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant


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		endeavour undertaken by the college
L34	To improve the sports facilities	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant endeavour undertaken by the college
L35	Sports complex should be completely for the college	Collaboration with external partners is keeping in mind the need to generate resources as per UGC mandate
L36	The sports facilities should be available to all	Issue addressed
L37	More sports equipment should be available and ground given ok lease needs to be taken back	Collaboration with external partners is keeping in mind the need to generate resources as per UGC mandate
L38	Sports need more emphasizing in the college and relaxation in time for sports.	Various activities organized regularly
L39	Inter department games should be started.	Various activities organized regularly
L40	Cricket pitches are not allowed for college Student	Issue addressed


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L41	Sports staff should be present in field regularly to provide sports stuffs to the student.	Issue addressed
L42	Availability of sport equipment's in sport complex.	college working constantly for upgradation of sports facilities including equipment's
L43	I want that the college ground is use only by college Student because it is for only college Student	Collaboration with external partners is keeping in mind the need to generate resources as per UGC mandate
L44	Providing sports support to interested Student	Issue addressed
L45	Sports facilities are good	Appreciation
L46	Sports grounds should be well maintained to motivate Student to take up interest. For example, the basketball court is really in bad shape and should be fixed	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant endeavor undertaken by the college
L47	Other and sports activities and culture program should be held	
L48	Improve sports facility and make the sports material to be easily available to each student, have proper play time for Student to engage in competitive sports	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant endeavor undertaken by the college
L49	Provide equipment of sports to Student for inter college	Issue addressed

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L50	Sports equipment of all kinds should be available for use at all times	Issue addressed
L51	Bring more playing equipment's like badminton, cricket kit etc. the sports complex.	Already existing
L52	Remove the basketball court from the lease agreement so that college team can practice in the evening in this hot summer	Collaboration with external partners is keeping in mind the need to generate resources as per UGC mandate
L53	Sports complex: 1. please bring more playing game equipment's like badminton, volleyball, tennis racket etc. 2. Open tennis court for college Student	Improvement in facilities in terms of equipment, maintenance and infrastructure is a constant endeavour undertaken by the college
L54	Sports tournament should be held	Organized regularly
L55	Our sports complex is occupied most of the time and we don't get a chance to play in it	Issue addressed
L56	Tournament of all the sports not only of few.	Issue addressed
L57	And if restrictions can be done on court then please as anyone comes and play any other sport.	Issue addressed
L58	Improve the sports complex there is no Indore stadium to Play Indore games	College works constantly to upgrade sports facilities

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M. Timetable related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
M1	Fix a class for particular course	<p>Shivaji College offers 20 different courses in Sciences, Humanities and Commerce. In UGCF-2022 curriculum under</p> <p>NEP-2020, a student has to study 7 papers (3 DSCs, 1 GE, 1 SEC, 1 VAC and 1 AEC) in each semester. DSC papers are discipline specific whereas GE (Generic Elective), SEC (Skill enhancement Course), VAC (Value Addition Course) and AEC (Ability Enhancement Course) can be opted by students from multiple departments. Therefore, it is not possible to allot a single classroom for all the subjects to the students of a particular course. Moreover, classrooms for these subjects are allotted depending upon the strength of students in each of these papers. However, all the possible efforts are made to ensure that the classes of DSC papers are held in the same room.</p>

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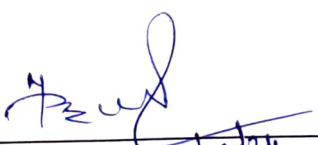


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M2	Schedule of every student must be monitored because I got 9am to 5pm class without a break of few minutes which is very hectic for anyone I didn't even eat food on those days.	In UGCF-2022 curriculum under NEP-2020, a student has to study 7 papers (3 DSCs, 1 GE, 1 SEC, 1 VAC and 1 AEC) in each semester. In many courses (specifically science courses), one or more DSC papers and GE papers have practical component along with theory. Moreover, many of the SEC (Skill enhancement Course) and VAC (Value Addition Course) papers also have practical components. AEC paper of Environmental Sciences also have practical component along with theory. Moreover, there is a provision of tutorial classes apart theory classes of each paper. To accommodate all the theory classes, practical classes and tutorial classes along with common papers (GE, SEC, VAC and AEC) opted by students of various departments, classes on a particular day in time table may extend upto 5:00 p.m. However, this may happen only on one or two days in a week and not all the days. Moreover, suitable breaks (wherever possible) are given between the classes so that students can have lunch and refresh themselves.
M3	Less classes on a day	This generally does not happen as in UGCF-2022 curriculum because a student has to study seven papers. So all the possible efforts are made to evenly spread the classes during the whole week.
M4	Proper time table are not followed. Class Gets dismissed and information Comes just half and hour before. This causes a great problem	There may be some emergency situation with the faculty member. 

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M5	Please find a better classroom where sitting capacity is according to the class size	Utmost care is taken to allot the classrooms according to the strength of the students in the class. In case, any issue is reported, the action is taken in prompt manner and the class is shifted to bigger room.
M6	There should be consecutive classes so, that be can get more time for extracurricular.	Suitable gaps are given in the time table so that students can take part in extra-curricular activities.
M7	Saturdays should be an off day or self learning day	Third year students are given Saturday as off day as the number of papers to be studied by them are six as compared to the first and second year students where the number of papers are seven. Only SEC classes and practicals of GE papers of first and second year students are held on Saturday (as students from multiple departments opt for these papers). Finding a common slot for these classes during Monday to Friday is very difficult due to the theory and practical classes of other papers.
M8	Please provide some classes of our course in Jijabai building.	Classes of many courses are allotted in Jijabai Academic Block.
M9	Classroom is not properly available, most of the day we waste 15-20 mins in searching for the classroom as classes our not properly allocated	Teacher In-charges of every department inform the students regarding their timetable in the beginning of the semester. Moreover, course wise and teacher wise time tables are also available on the website of the college for the whole semester. Room charts are also displayed outside each classroom.

[Handwritten Signature]

26/12/24
समन्वयक/Coordinator

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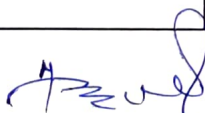
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N. Add-On Courses related Student Feedback

S. No.	Student Feedback	Action Taken by IQAC/ Response
N1	They should add more add on courses.	Currently 4 add on courses are being run by the department of Botany, Life Science, Mathematics, and Political science. The details are available on college website as well. In the next even semester of academic session 2024-25, more add-on course will be available
N2	Provide Student with relevant new age certificate skill course to make them future ready	currently certificate course in German and French language are underway in collaboration with department of Germain and Roman studies, University of Delhi


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N3	<p>Introduction to new online courses</p>	<p>The Shivaji college is now knowledge partner of spoken tutorial program of</p> <p>IIT Bombay in which students have registered for python,</p> <p>La Tex and Arduino course which are online and self paced courses.</p> <p>In future as well such online course will be offered as the association with spoken tutorial, IIT Bombay is for 1 year.</p> <p>The Registration Process of students on spoken tutorial portal for python of laTex and Ardmino is under process and will be finished soon.</p> <p>Students have started the course as these are self-paced courses.</p>
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