

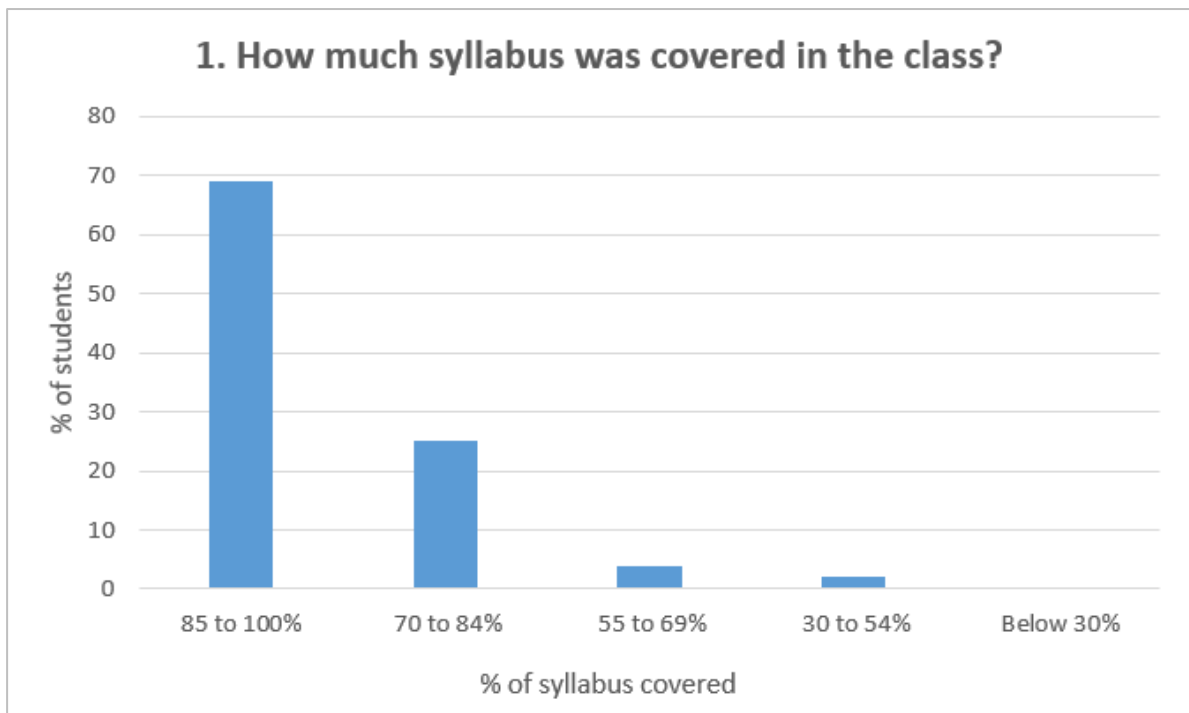


STUDENT SATISFACTION SURVEY 2022-23

Shivaji College has a system in place for collecting feedback from students. The purpose of feedback is to undertake a self-evaluation and improve ourselves. Based on data received, a detailed analysis was done and necessary measures were taken to resolve the grievances if any, and work on the suggestions received. The following document shows the detailed visual analysis of feedback received from the students in the year 2022-23

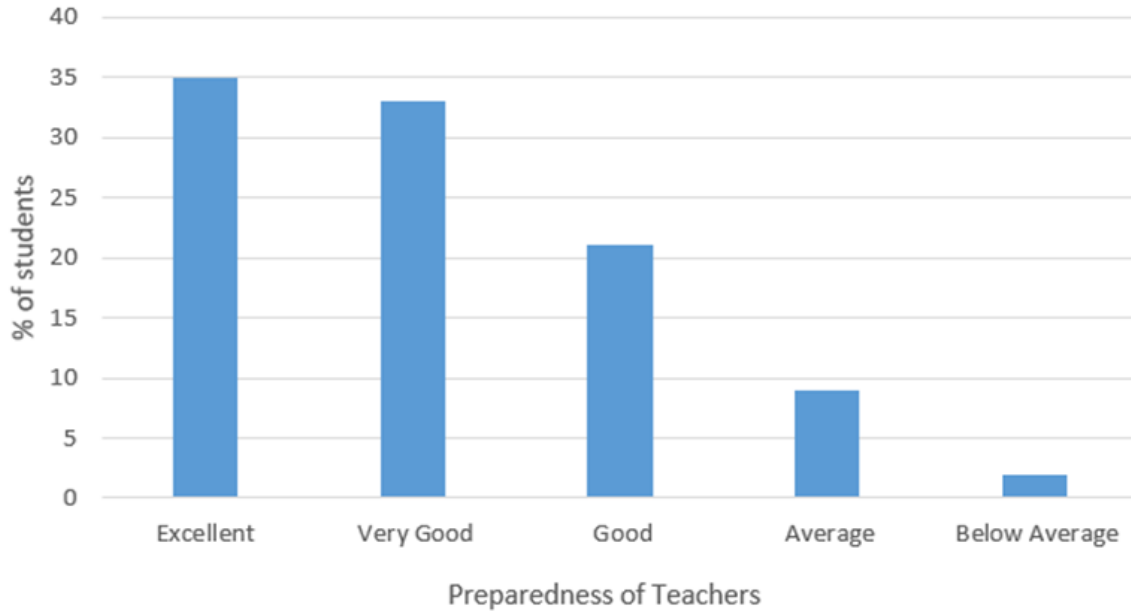
Feedback was taken by the IQAC from the students about various aspects like infrastructure, facilities, quality of teaching, etc. Presented here are some findings of the feedback collected.

PART A- ACADEMIC STUDENT SATISFACTION SURVEY

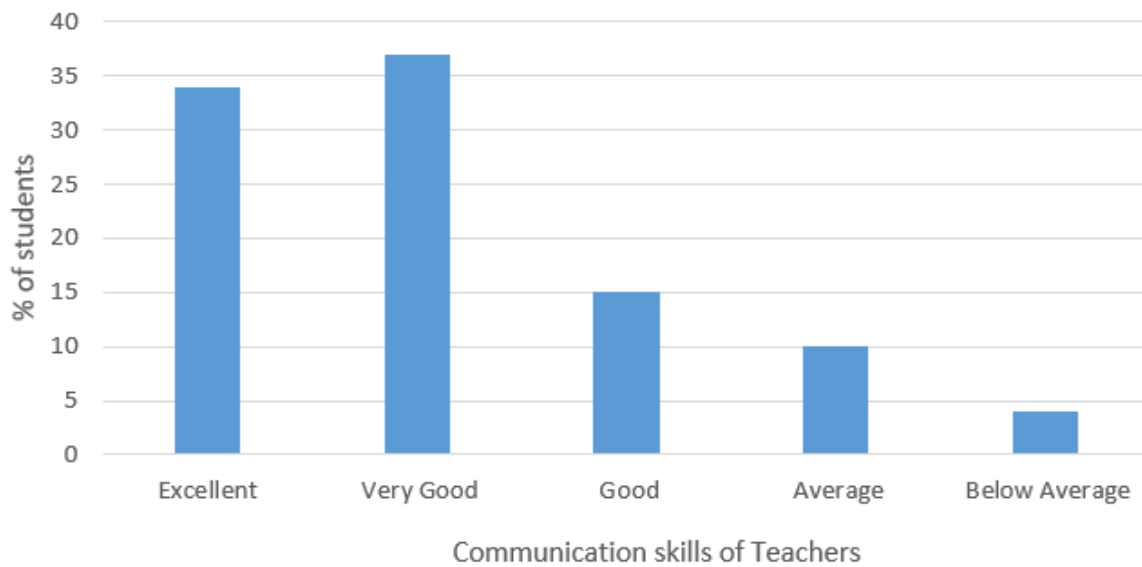


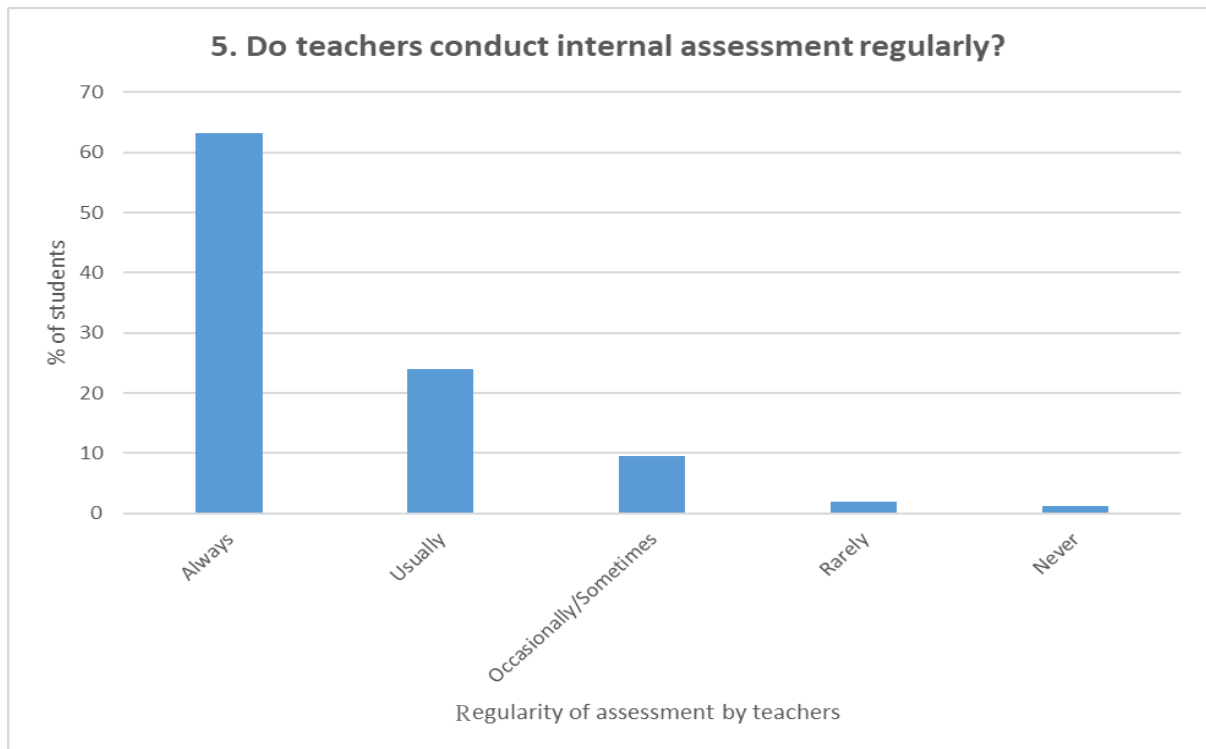
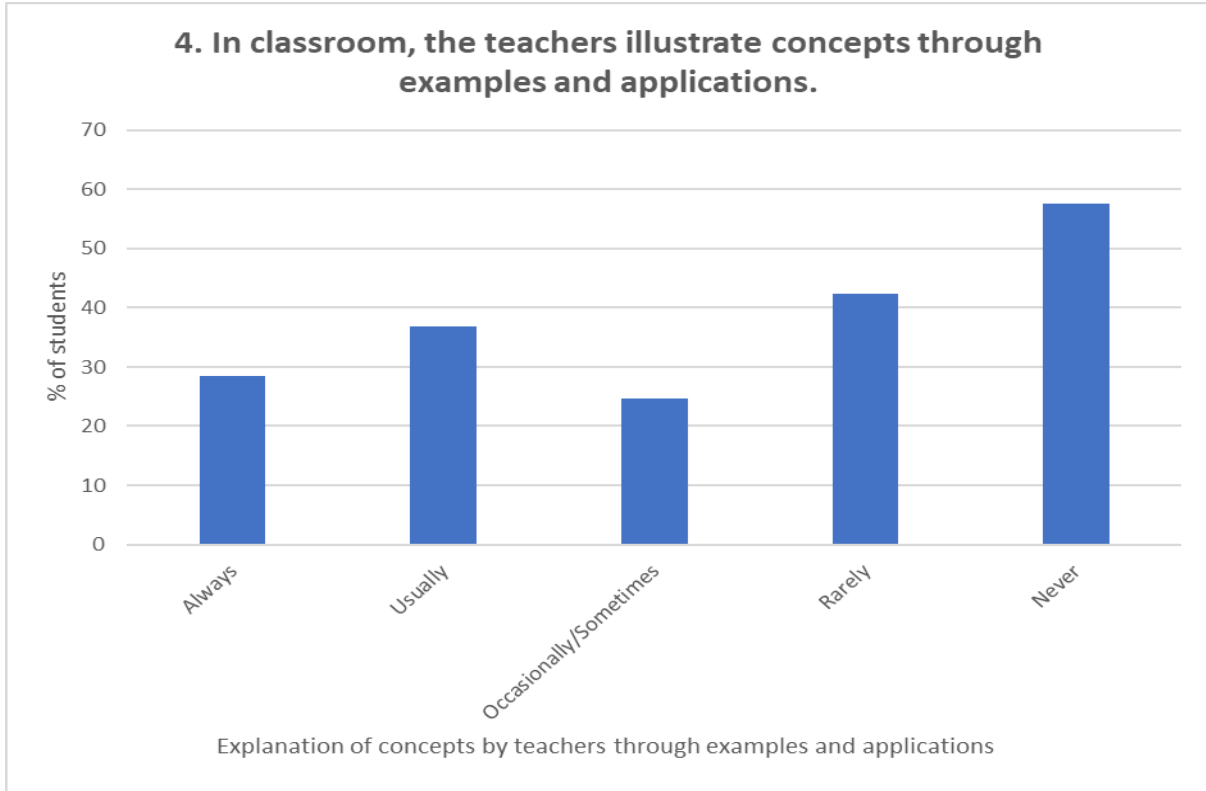


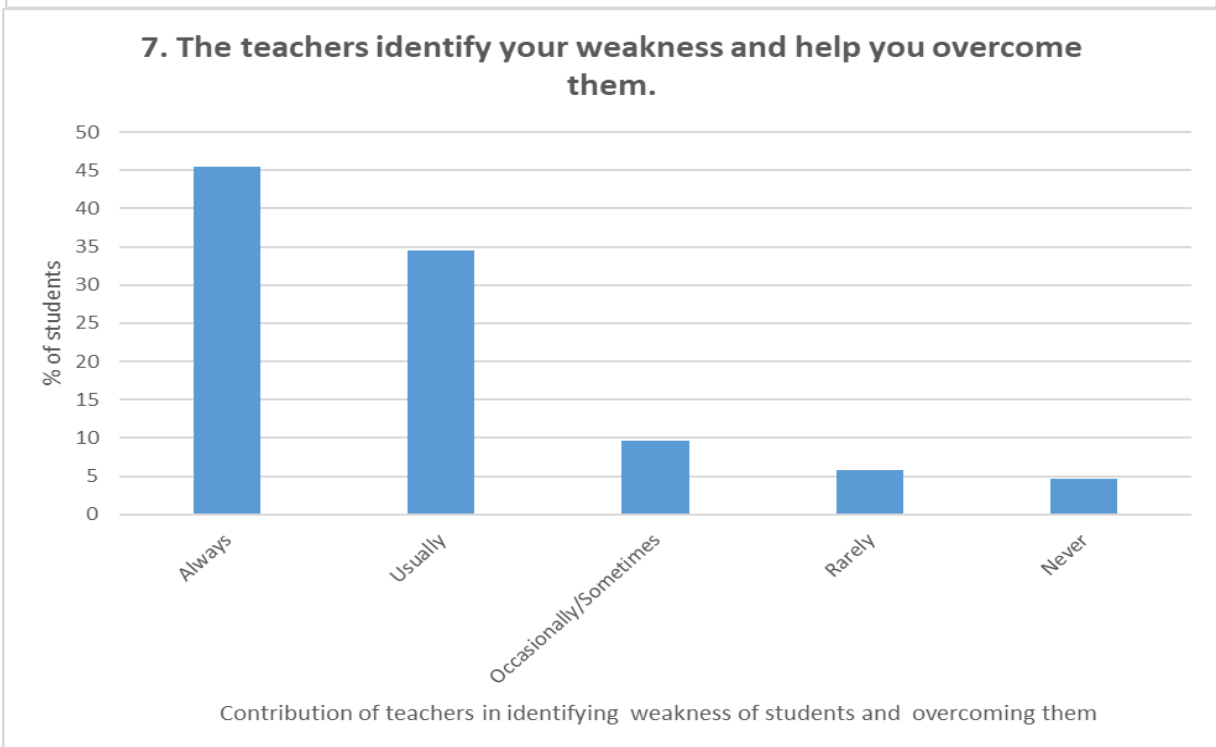
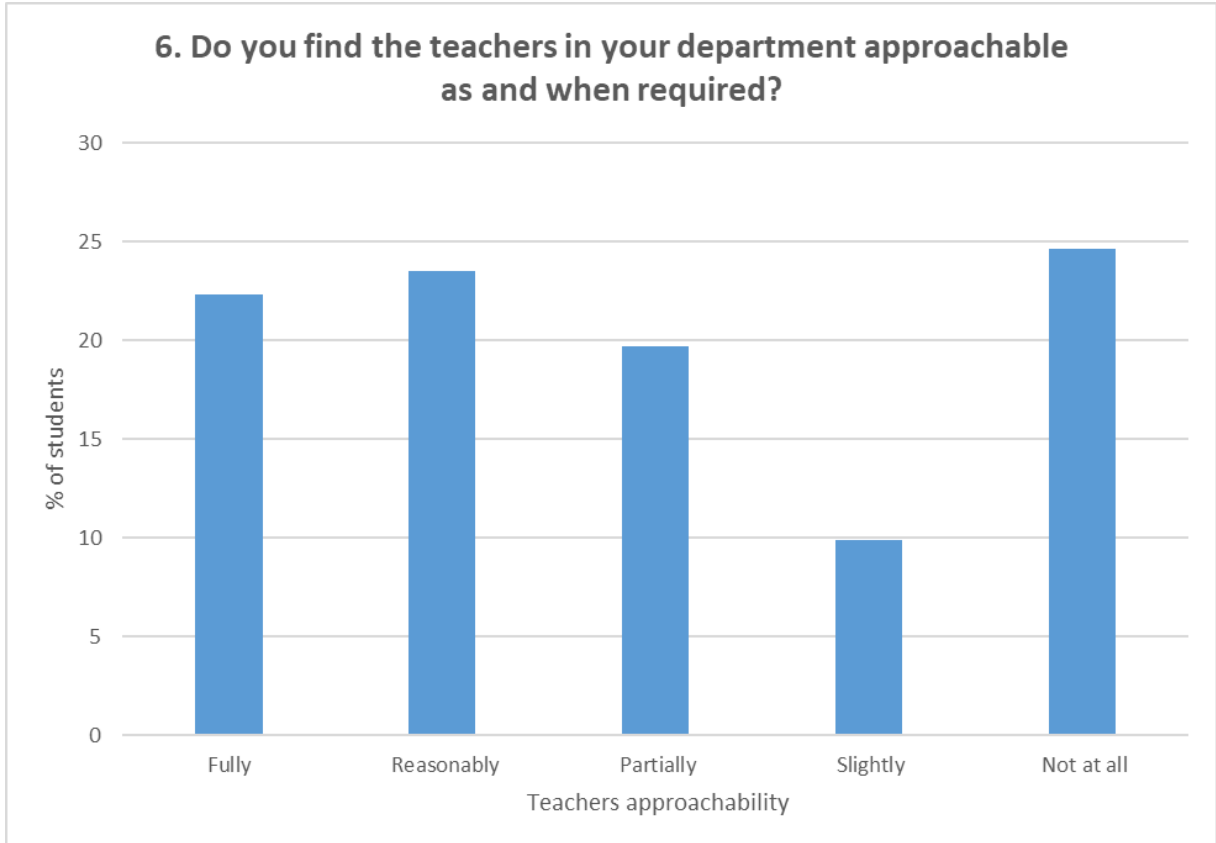
2. Are your teachers well-prepared for class?

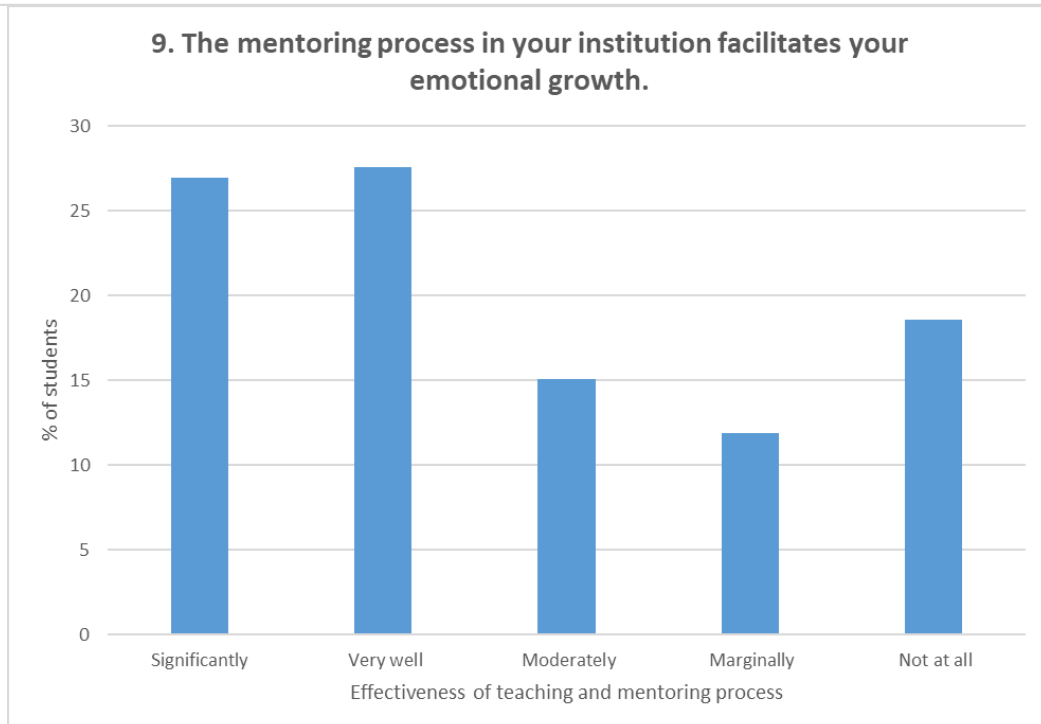
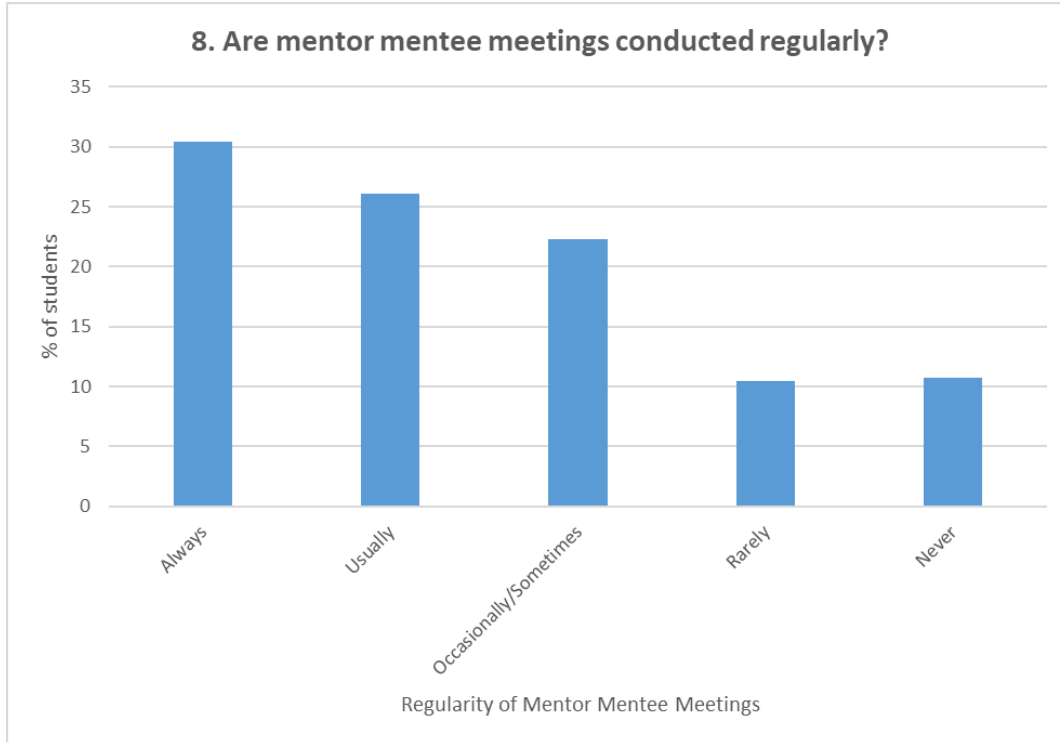


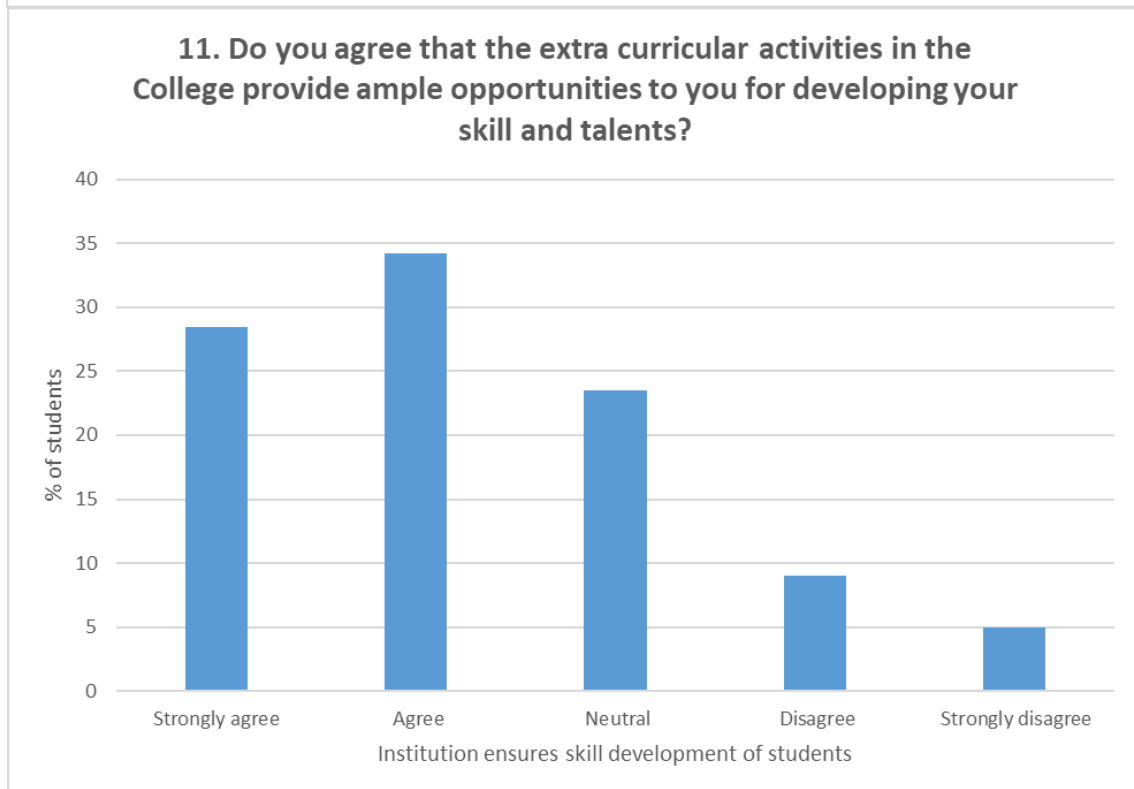
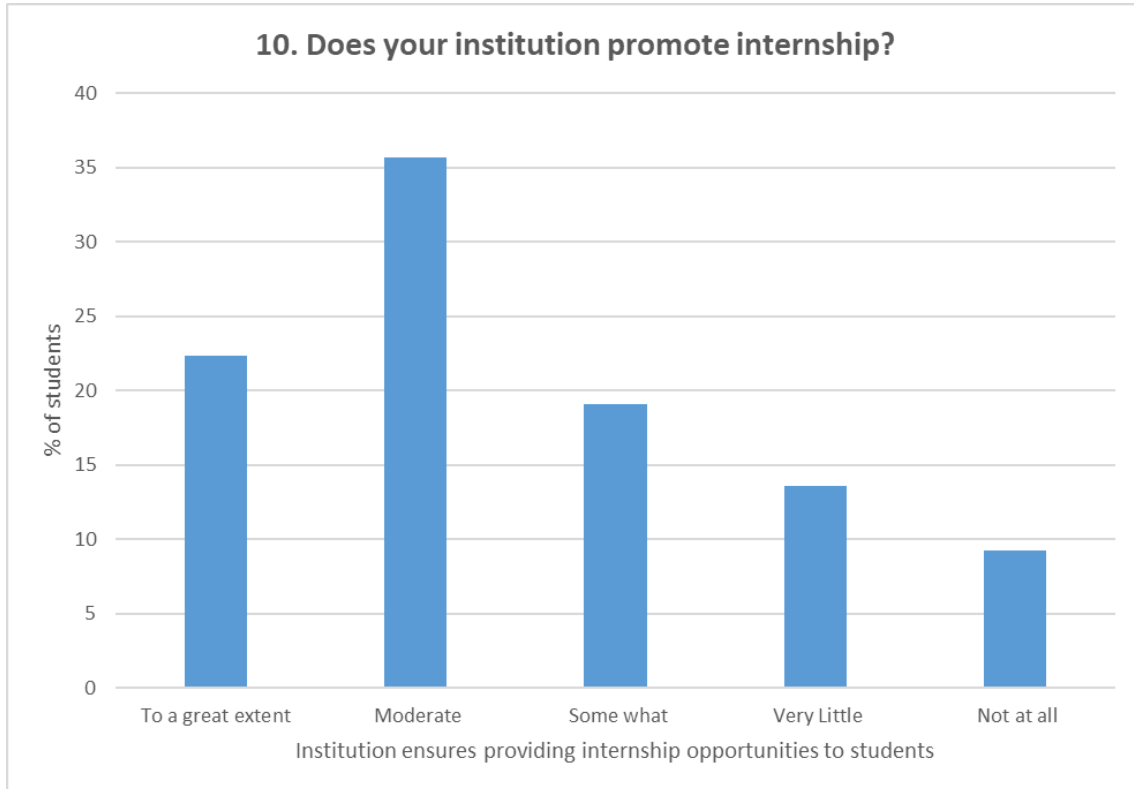
3. How effectively do your teachers communicate in class?





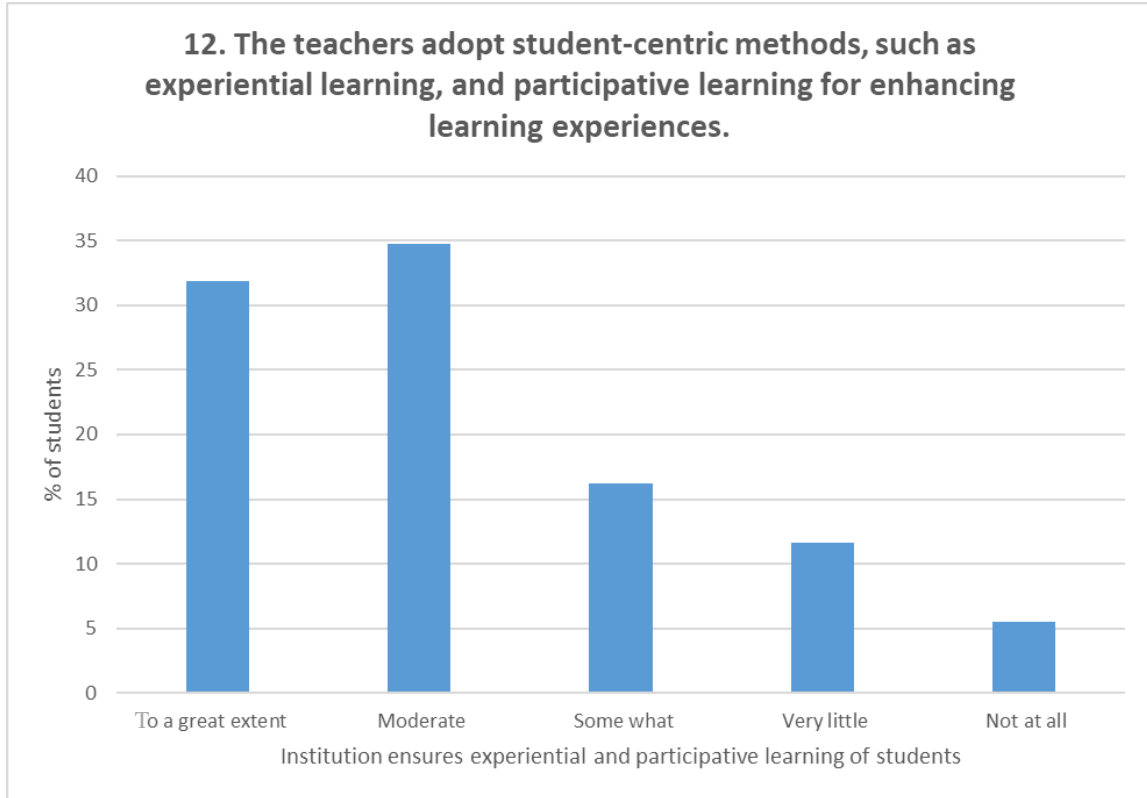




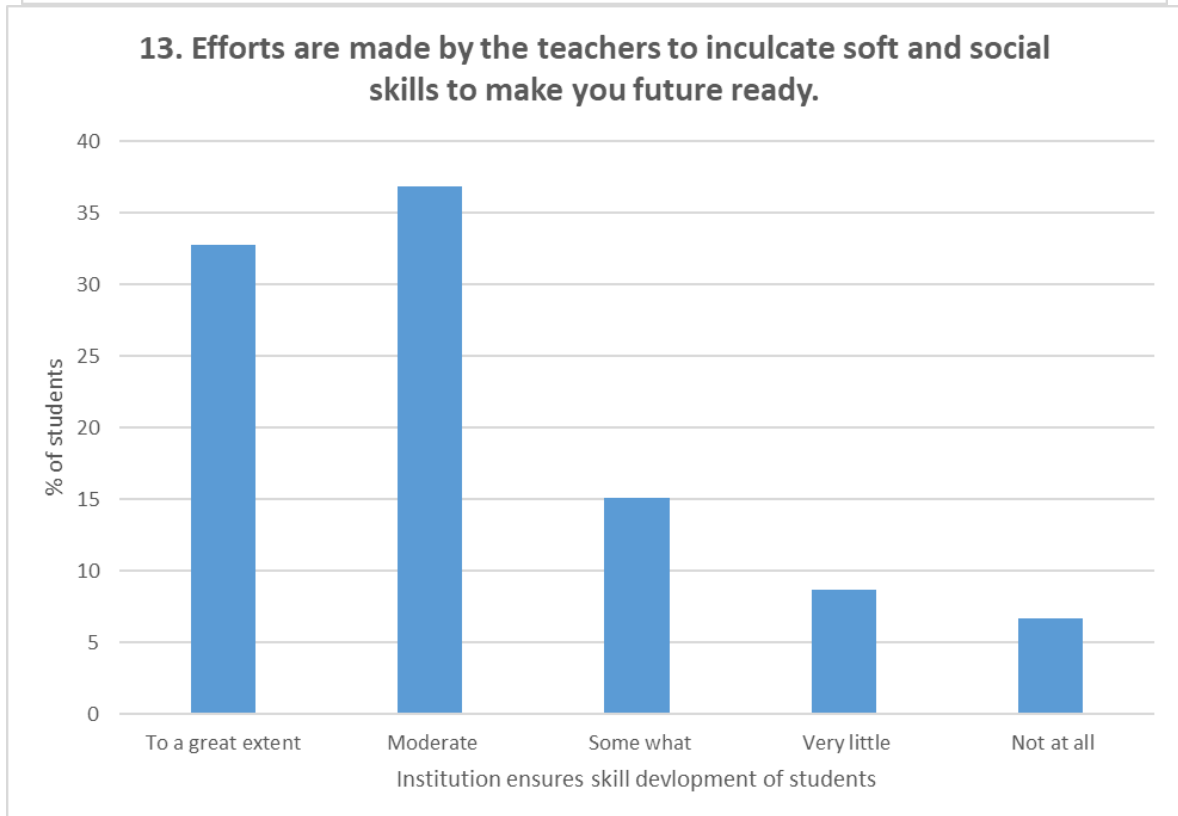


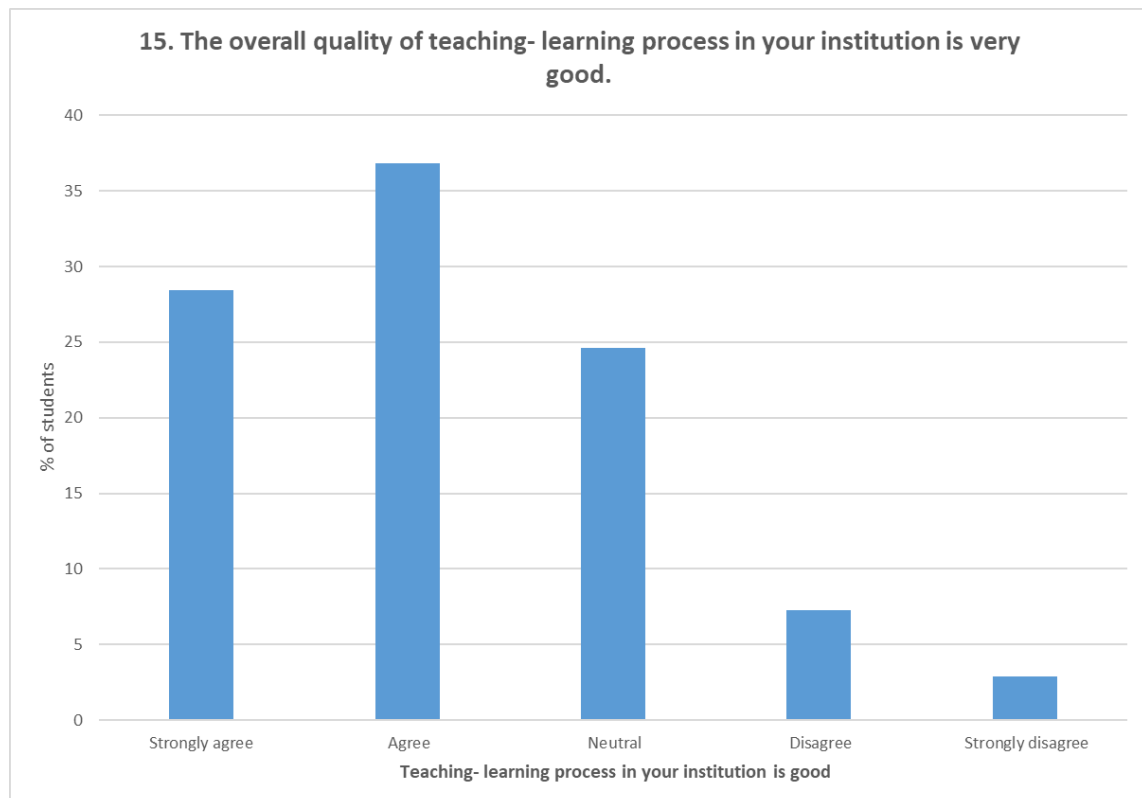
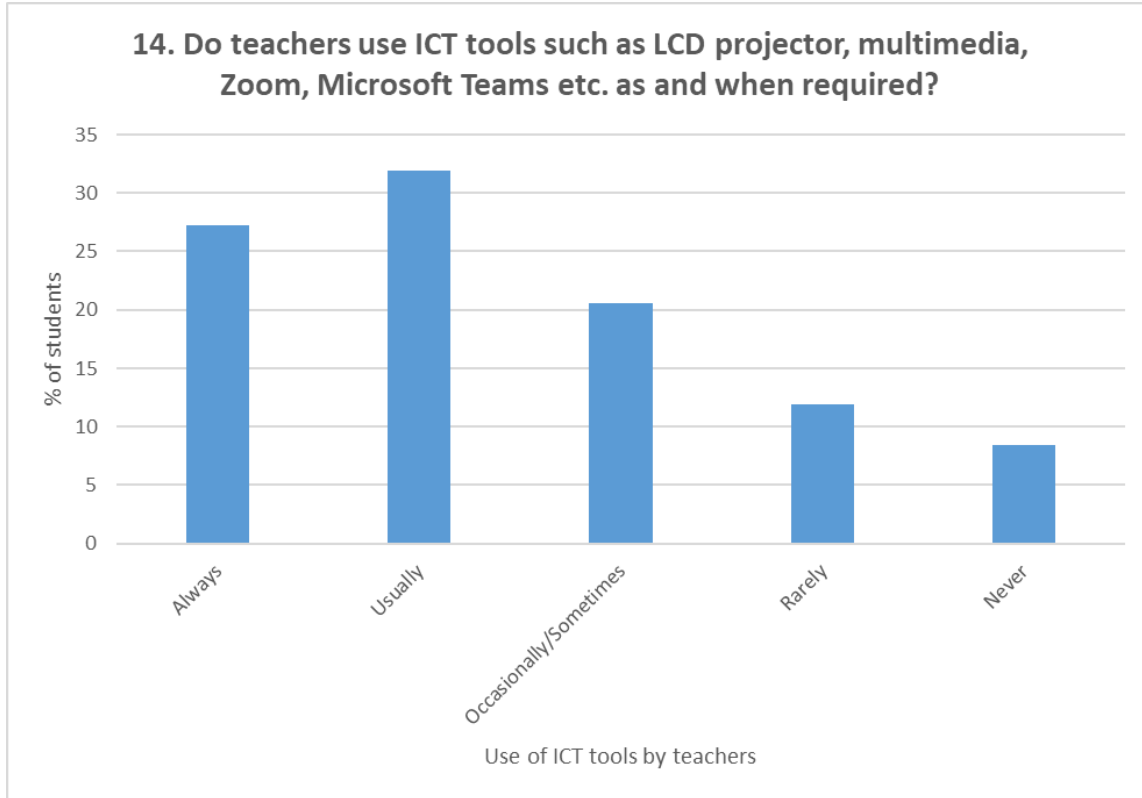


12. The teachers adopt student-centric methods, such as experiential learning, and participative learning for enhancing learning experiences.



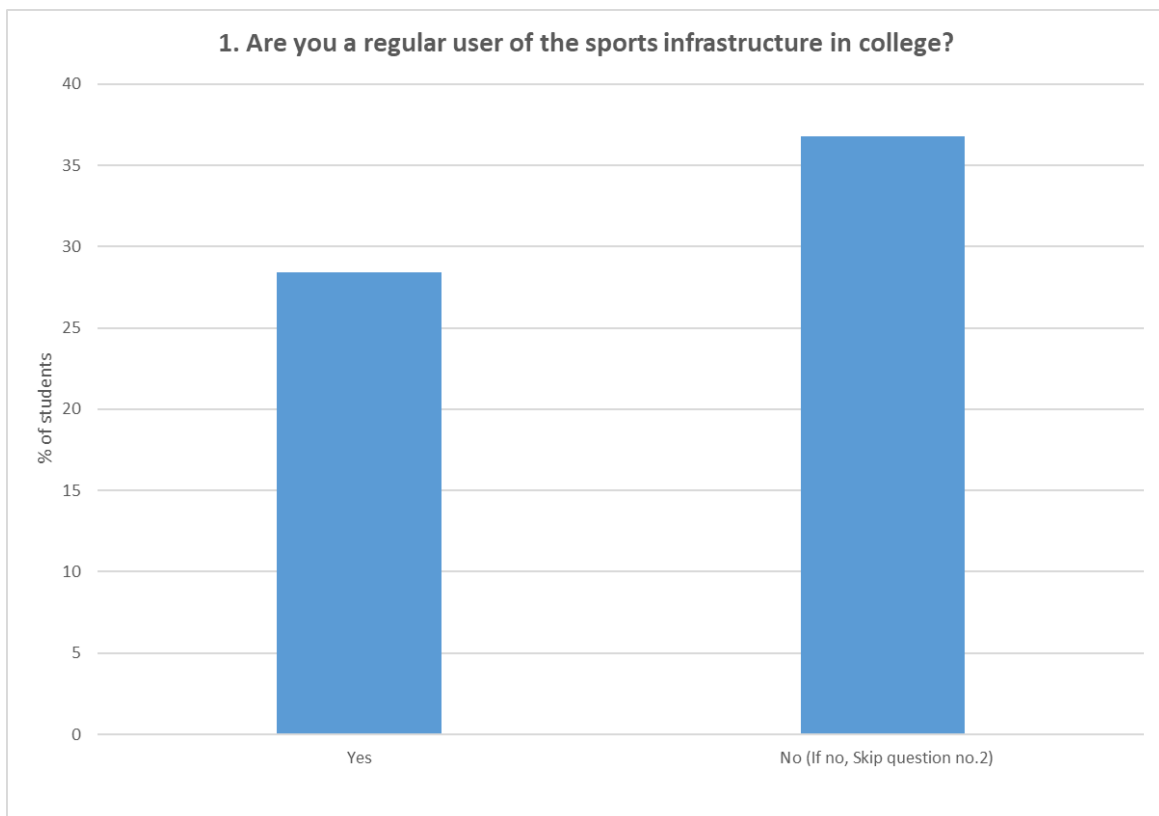
13. Efforts are made by the teachers to inculcate soft and social skills to make you future ready.

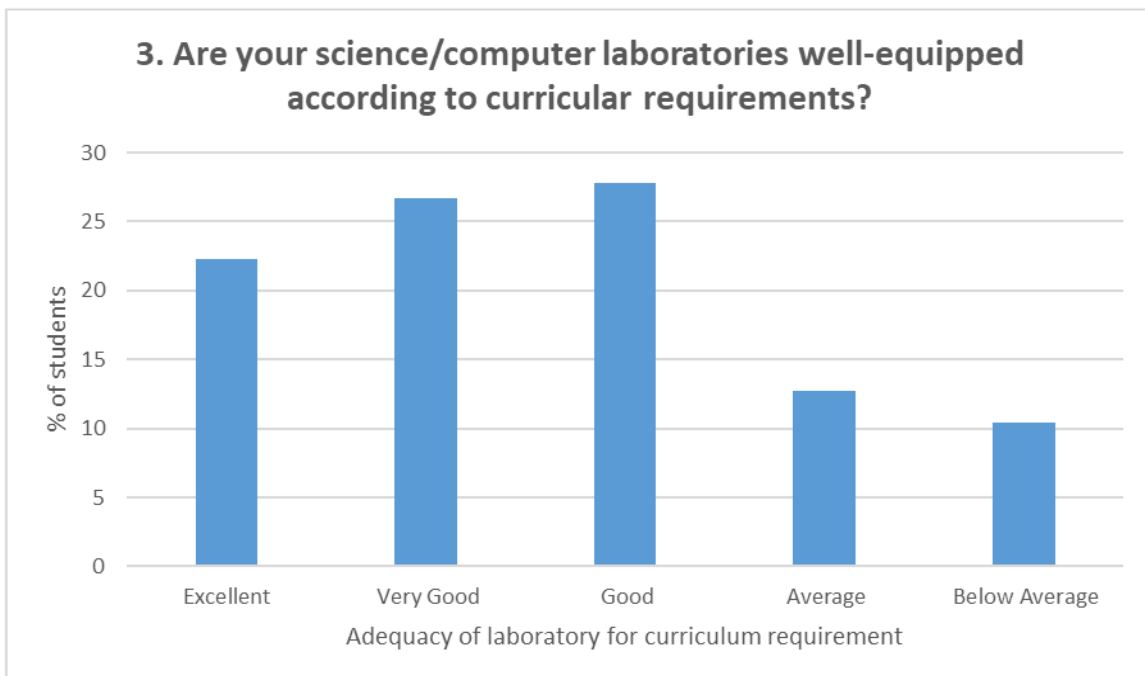
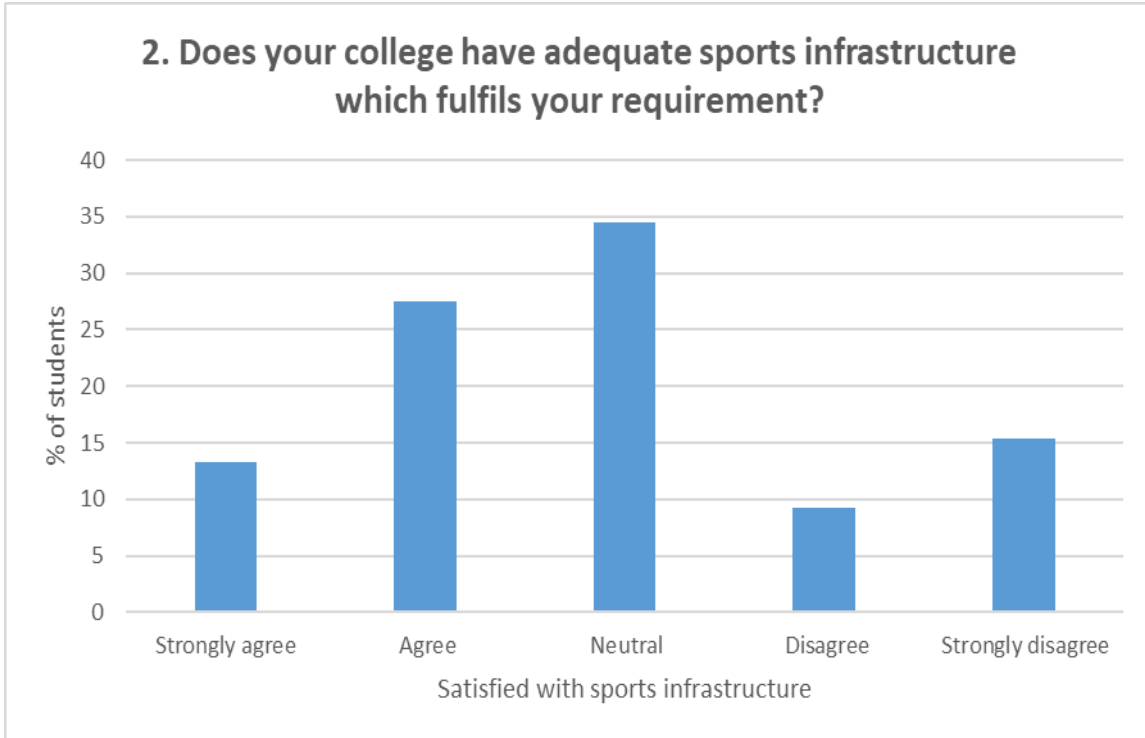


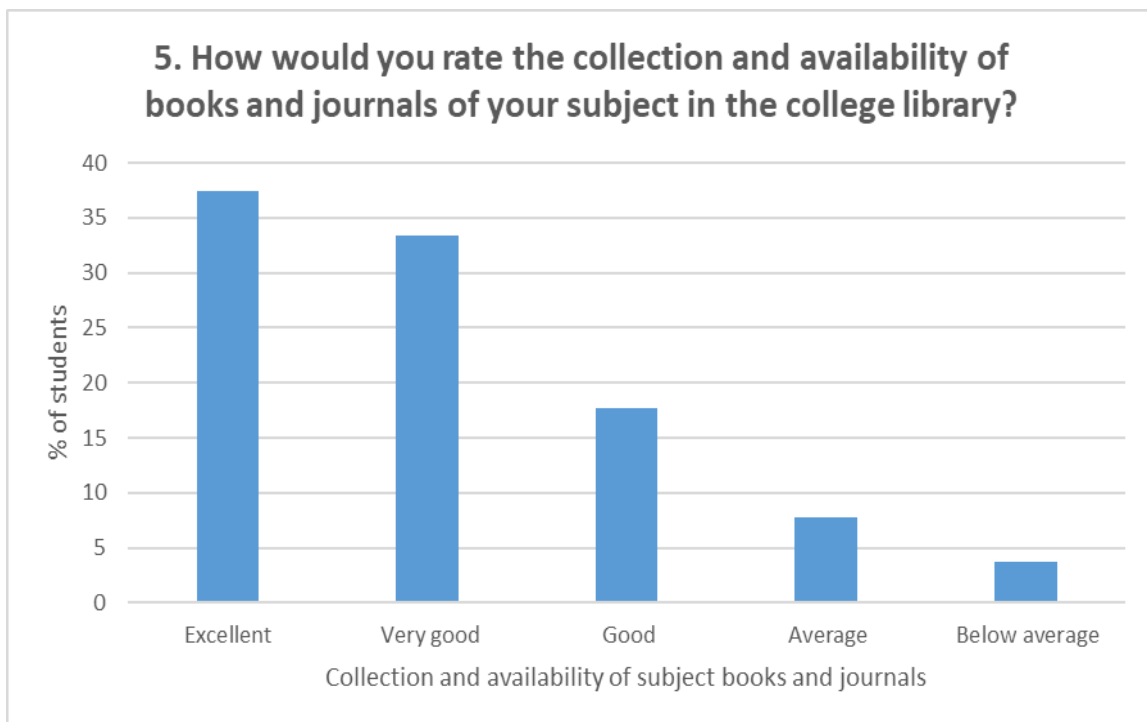
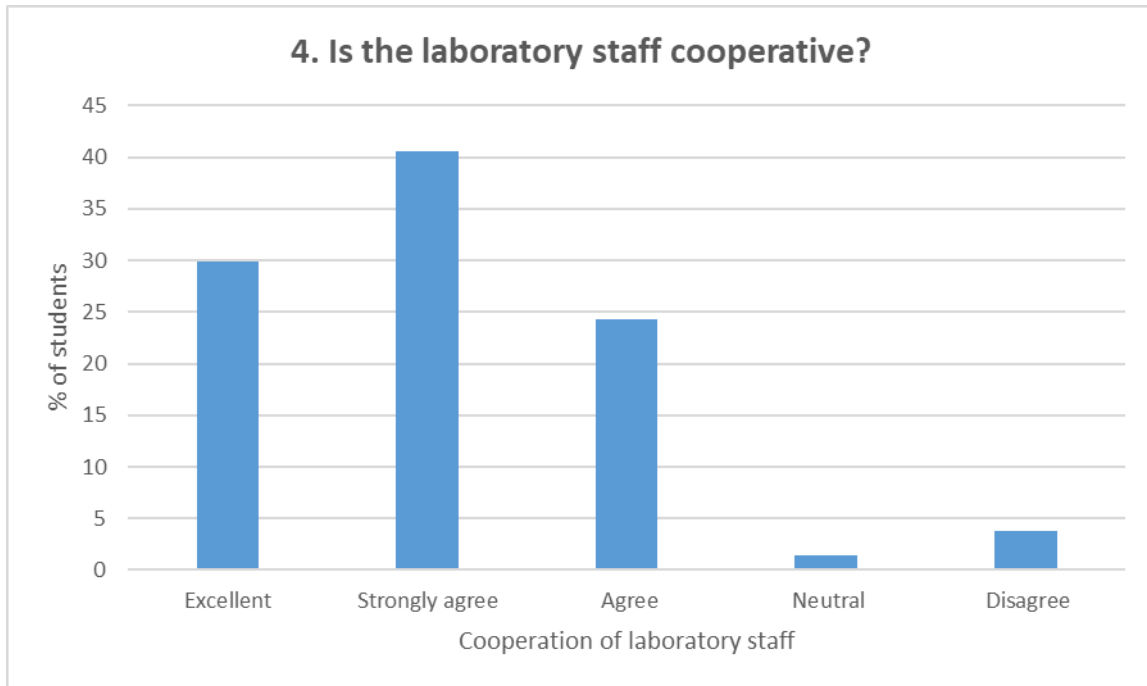


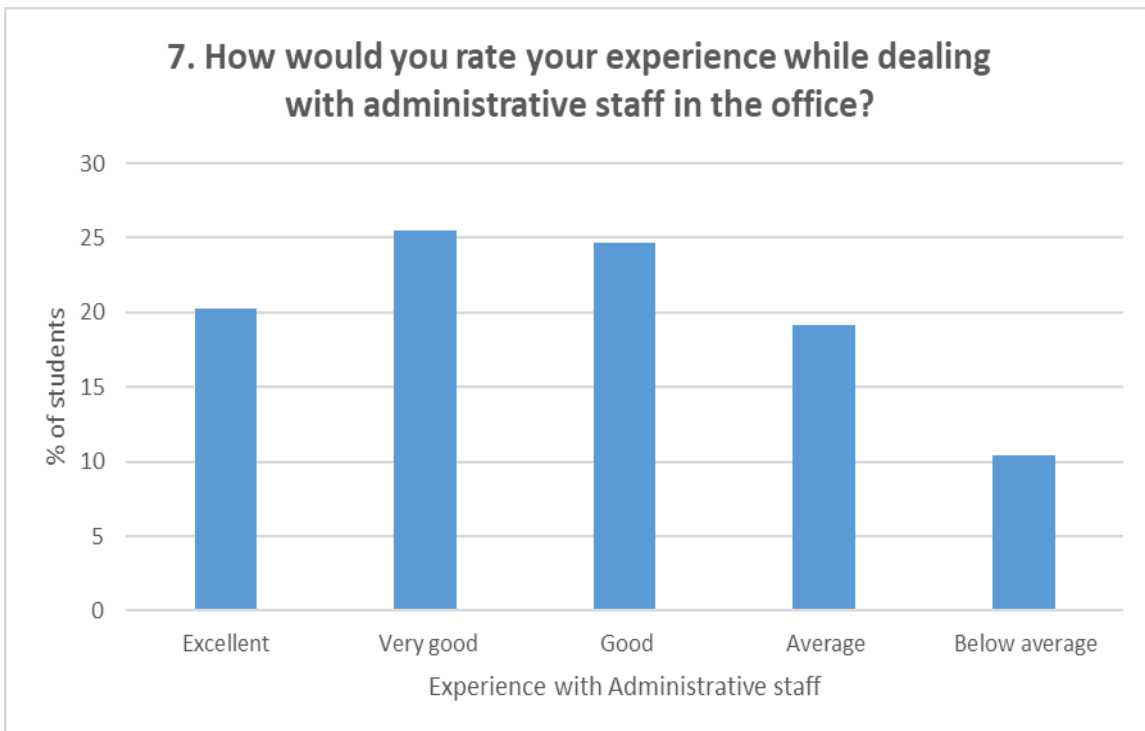
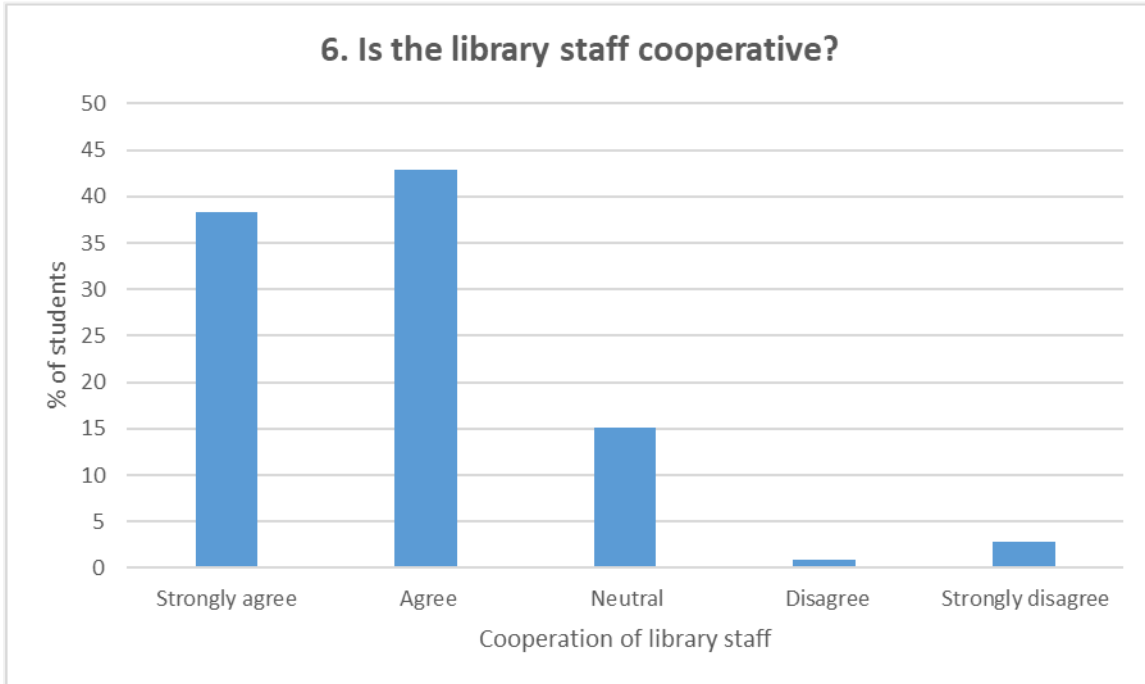


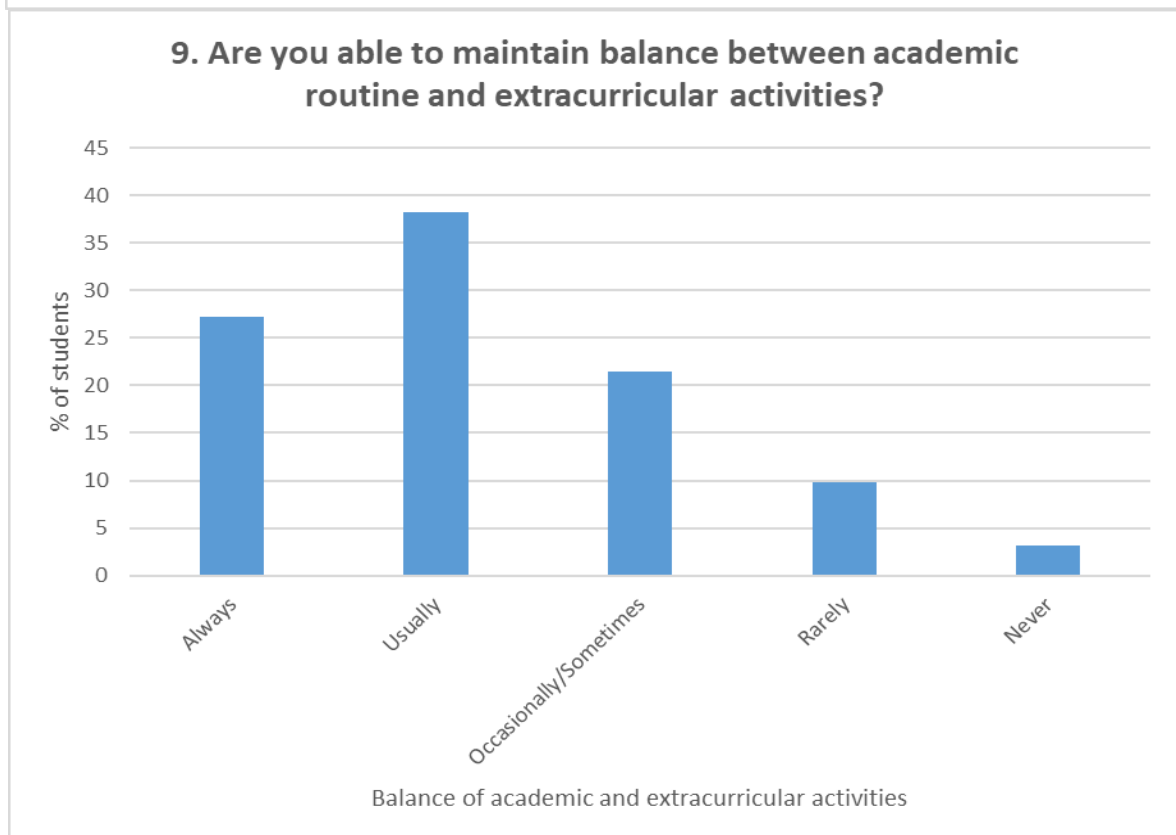
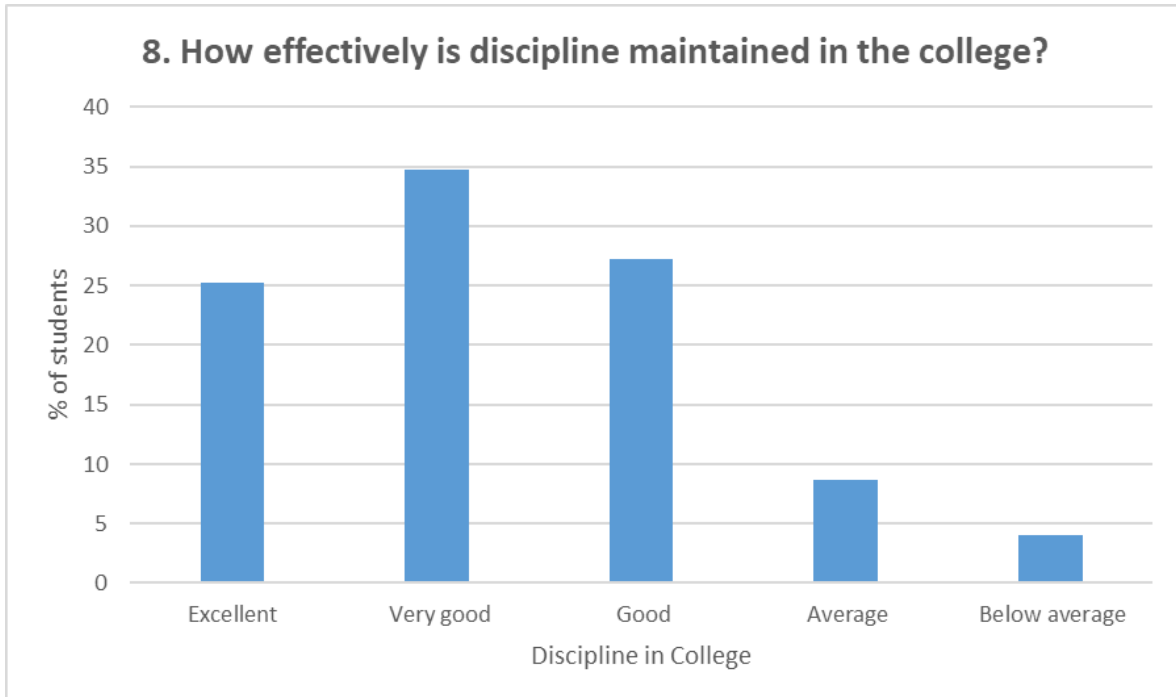
PART B- INFRASTRUCTURE AND COLLEGE ENVIRONMENT

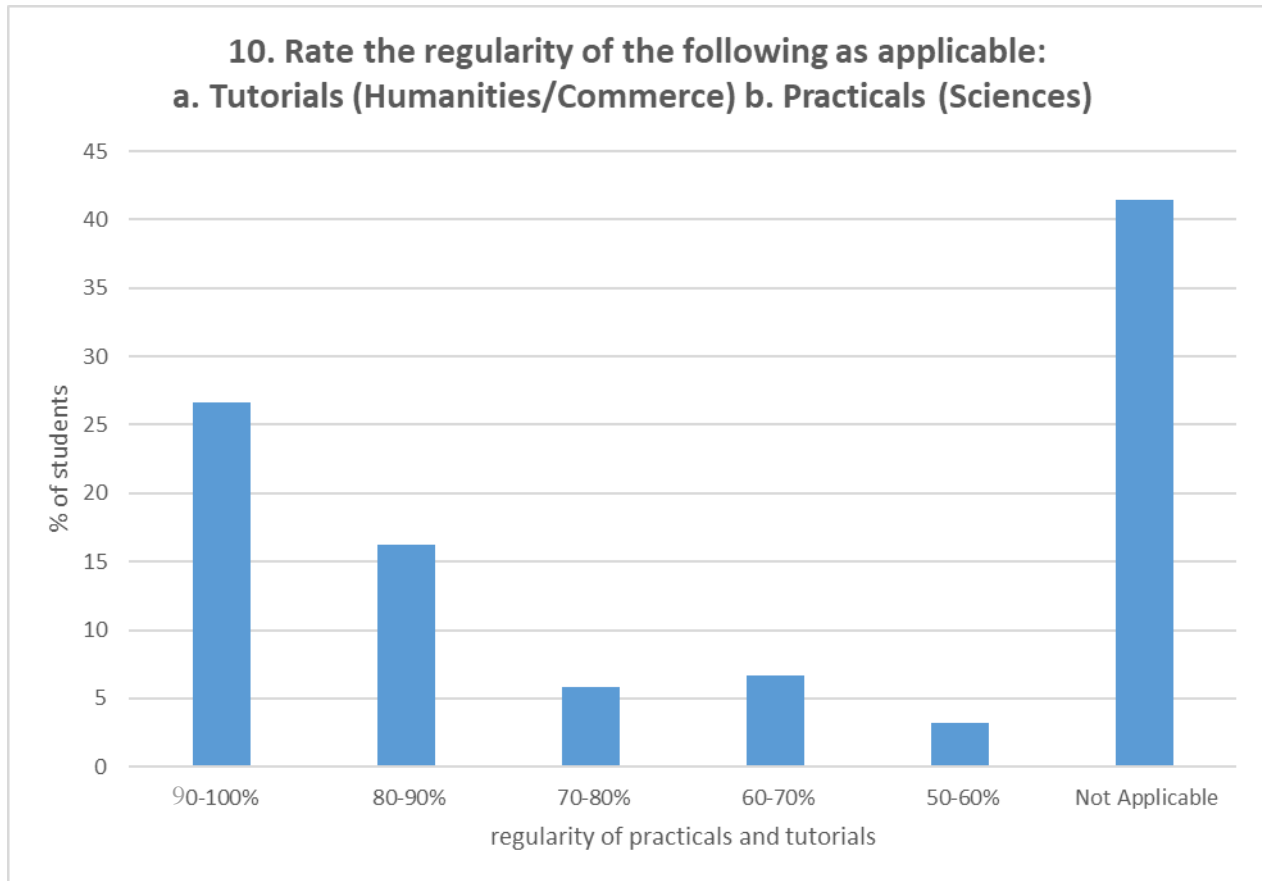














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SHIVAJI COLLEGE
UNIVERSITY OF DELHI
ACTION TAKEN REPORT
ON
Feedback from STUDENTS (STUDENT SATISFACTION SURVEY)

2022-23

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A- INFRASTRUCTURE RELATED FEEDBACK FROM STUDENTS

Sno.	Feedback	Action Taken by IQAC/ Response
A1	Unavailability of sanitized and clean washrooms in both buildings	The washrooms are cleaned and maintained regularly in shifts around the day by housekeeping staff.
A2	We didn't have a computer lab throughout the semester for our IT SKILLS classes	The computer lab is maintained regularly through an annual maintenance contract.
A3	The lights in some classrooms are so dim or nonfunctional which is very problematic.	Problem addressed.
A4	Provide a Sanitary napkin machine in the girls' toilet	The college has initiated the process of procuring a new ST vending machine. The caretaker takes care of regular maintenance of GCR (including fans etc.).
A5	Provide AC in the girl's common room	AC will be installed if funds are available.
A6	Provide hostel facility for outstation students	The college will plan if funds are available.

13/12/23

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A7	Room no 6 is in bad condition	In process and will be taken care of by the caretaker.
A8	Providing wifi in the library can be helpful	The college campus is a wifi enabled campus for both students and faculties.
A9	Lab computers are not working properly	Computer labs are maintained regularly through an annual maintenance contract and are open during college hours for students.
A10	Improvement in classroom condition	Every year building committee revisited for improvement in the whole building of the college.
A11	Infrastructure/machinery in the lab should be updated with time as new software or technologies are coming and we should at least have a version of the 2020s in our lab and college.	As per the recommendations of the departments software and instruments are updated regularly.
A12	The washroom on the 1st floor has been under construction for a long time.	Infrastructure has improved and it is about to be completed now.
A13	Provide hand washing in the washroom	All toilets are properly maintained and regularly refilling the hand wash.

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A14	A separate boys' common room is needed	Boys common room – college is being revamped, and depending upon the needs of students, it will be considered.
A15	Provide drinking water in the sports complex.	In process and will be taken care of by the caretaker.
A16	Improve the blackboard facilities in Ltr 8	Problems addressed.
A17	Ltr 8 stinks of washroom	Problem addressed.
A18	Please correct the problem of the washroom in the botany department	Problem addressed.
A19	The number of Desks should be increased in rooms like 201	In process and will be taken care of by the caretaker.
A20	Improve the sports complex there is no Indoor stadium to Play Indoor games	If funds permit, it will be considered.

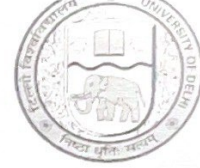
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B-FEEDBACK FROM STUDENTS (RELATED TO ACADEMICS)

Sno.	Feedback	Action Taken by IQAC/ Response
B1	Make environment-friendly classes for study.	College have Eco club and garden committee to maintain an environmental friendly campus.
B2	Take regular unit tests	Issue addressed and suggested to faculties.
B3	Teachers just focus on only syllabus that is even not practical	Issue addressed and suggested to faculties.
B4	Give more focus on practical and increase field work	As the NEP is introduced, the practical component and field work will increase in coming time.
B5	Increase extracurricular activities	College has more than 50 different societies which cover almost all the extracurricular activities.
B6	Provide or issue laptops for their project work because some students don't have it or can't afford .	College provides laptops to all first year students.

13/12/23

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C- FEEDBACK FROM STUDENTS FOR ADMIN (College Office)

Sno.	Feedback	Action Taken by IQAC/ Response
C1	Increase the time dealing with Administrative staff	College AO admin will ensure with their staff.
C2	We do not get sufficient information required from the admin office.	Will ensure to be polite and keep a problem solving attitude towards the issues shared by the students
C3	The administration of college is not at all responsive and most of the time the administration is shut up for botany hons students	Administrative Staff shall put in more effort to help the students to the best of their capabilities and knowledge.

13/12/23

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D- FEEDBACK FROM STUDENTS FOR LIBRARY

Sno.	Feedback	Action Taken by IQAC/ Response
D1	The teaching process is very good all we need the basic study instruments like more books in the library.	Though the college has a very rich library, will also welcome the recommendation from every department to purchase new books.
D2	Library infrastructure should be improved so that students can assess books easily	College always believes in upgradation, which will ensure better infrastructure.
D3	Books should be present of great thinkers & philosophers.	Books in the Library are purchased on the recommendation of the Teacher-in-charges. Thus recommendations should come from the respective Teacher-in-charge of the Departments.

M. J. Singh / Principal
13/12/23

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E- FEEDBACK FROM STUDENTS FOR SPORTS/PHYSICAL EDUCATION DEPARTMENT

Sno.	Feedback	Action Taken by IQAC/ Response
E1	Cricket pitches are not allowed for college students	It is allowed
E2	More events, and competitions to be organized, more student participation should be there.	A required number of teaching and training in physical education is undertaken.
E3	A Professional to guide college students at any time in every stream and fields.	Teaching is provided as per the college time table.
E4	Sports staff should be present in the field regularly to provide sports stuff to the students.	Available
E5	Overall improvement in sports facilities required	Work under progress.

13/12/23

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E6	Tournament of all the sports not only of few.	Limited resource constraints.
E7	Our sports complex is occupied most of the time and we don't get a chance to play in it	The sports complex is available for students.
E8	They should keep more sports equipment. Like they just have football, Volleyball and football. No other sports equipment.	More resources will be added in future.
E9	Please add basketball and other games to college participative activities	The basketball court is being developed.

शिवजी कॉलेज,
13/12/23.

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F- FEEDBACK FROM STUDENTS FOR TEACHERS IN CHARGE

Sno.	Feedback	Action Taken by IQAC/ Response
F1	There should be regular mentor-mentee meetings so that we can share our problems with our mentors and they address them accordingly	Mentor mentee meetings are conducted every month to solve the problems of students.
F2	Teachers are having special problems to the ones who is being associated with NCC COY	All students are at par there is no discrimination whether the students are from NCC or else.
F3	Ensure Regularity and responsibility of teachers to the classroom & students.	All the teaching staff of the college perform their duty with devotion and dedication. This will ensure for better teaching-learning process.
F4	More communication between teachers and students is required.	Mentor-mentee and interactive classroom teaching are good way of communication. Both are performed well in the college.
F5	Sports students should get attendance when in practice or match	The college provides compensatory leaves for the events and programmes of every society.
F6	Teachers should be appointed only after giving demos in classes	There is a set procedure for the recruitment of the teachers by the scrutiny according to API followed by personal interaction before the selection committee.

मे. वि. वि. / आ. प्र. 13/11/23.

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F7	Proper time table are not followed . Prior notice for cancellation of classes should be given.	Will ensure for teaching-learning process in the college with proper conduct of the classes.
F8	There should be a frequent utilization of a projector for better conceptual clarity.	Most of the labs have projectors. Nonfunctional ones are being repaired and new ones are being procured
F9	Some teachers teach in Hindi only, some in English only. Teaching should be done in bilingual mode.	College ensure that teaching-learning process should be in bilingual mode in accordance to the need of the students. Faculties are advised accordingly.

13/12/23


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G- FEEDBACK FROM STUDENTS FOR TIMETABLE COMMITTEE

Sno.	Feedback	Action Taken by IQAC/ Response
G1	The classroom is not properly available, most of the day we waste 15-20 mins in searching for the classroom as classes are not properly allocated	Time table committee ensures that the time table of all the courses is available on the website of the college before the start of each semester of academic session. The details of teachers, room numbers and subjects are displayed in the time table of each class for the information of all concerned students and faculty members. Moreover, teacher in charge of each department distributes individual time tables to all the faculty members of the department before the start of each semester. Students are also informed about the same before the start of the classes. In case any discrepancy is reported by any student or faculty member, the same is corrected promptly.
G2	Society engagement and classes often clash which makes it difficult to attend classes during society fest.	In the time table of each course, there are suitable time gaps on most of the days in which students can actively participate in different societal events without missing their classes.
G3	College doesn't have a lunch break for students sometimes classes are from 10-5 without any break	Utmost care is taken to give suitable time gaps between the classes of a particular course so that students can do lunch and explore other facilities available in the college. However, in science courses there are practicals of four hour duration as per the academic structure of their curriculum. Moreover, there is a generic elective for first year and second year students for which we need to fix a particular slot that should not overlap with the classes of core papers. So considering all these constraints, classes are allotted keeping in mind the best interest of the students. However, in case any query is received from any faculty member or student, the same is resolved in a prompt manner.

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शिवाजी कॉलेज
(दिल्ली विश्वविद्यालय)
Shivaji College
(University of Delhi)



NAAC ACCREDITED "A" GRADE COLLEGE

G4	Classes are 9 to 5. Compact timetable required	<p>In the academic session 2022-23, NEP curriculum was implemented for the first year students. Moreover, second and third year students continued with LOCF curriculum. As per new NEP curriculum, total number of papers in first year are seven (3 core papers, 1 Generic Elective paper, 1 Skill Enhancement Course, 1 Value Addition Course, 1 EVS/AEC). However, LOCF curriculum, second year students study five papers (3 core papers, 1 Generic elective paper, 1 Skill Enhancement paper) and third year students study four papers (4 core papers including two DSE papers).</p> <p>Many new papers in the NEP curriculum have practical components. Students of different courses have lot of options to choose from the papers offered by different departments. Moreover, as per LOCF curriculum, most of the Core/GE/SEC papers in humanities have only theory component (5 periods) along with tutorial (1 period per student). However, in science courses along with B.Com (H), BBE(H), B.A. (H) Economics, B.Sc.(H) Maths etc. some of the papers among Core/GE/SEC consists of theory (4/5 periods) as well as practical component (2/4 periods).</p> <p>In view of above and the infrastructural constraints, classes of almost of all the courses are spread for upto five-six hours on a particular day keeping suitable breaks in between lectures. However, in the courses mentioned above where course structure of papers that includes practicals, classes may go up to seven hours on a particular day (specifically in case of second year students). But this happens only on 1-2 days in which practicals are scheduled. However, in case any query is received from any student/faculty, same is resolved promptly.</p>
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Shivaji College
13/12/23

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प्रोफेसर वीरेंद्र भारद्वाज / Professor Virinder Bhardwaj
प्राचार्य / Principal

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H- FEEDBACK FROM STUDENTS FOR CANTEEN

Sno.	Feedback	Action Taken by IQAC/ Response
H1	Improve the quality and hygiene of Canteen food	An important issue raised was about the canteen. The college valued their feedback and assured them that to ensure stricter quality controls and to maintain the highest quality standards. Infrastructure Measures taken to improve the quality of the college canteen. 1. The new contractor was deputed 2. Hygiene improved with the repair of water taps 3. RO system was repaired and restarted 4. Green symbol packed products supplied in canteen 5. Regular visits of canteen committee members to maintain the quality. 6. Exhaust fans, tube lights and new chairs are also added to improve the quality. 7. Different food varieties also increased

Prashant Singh, Rana,
13/12/23,

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I - FEEDBACK FROM STUDENTS FOR SCIENCE LABS

Sno.	Feedback	Action Taken by IQAC/ Response
11	The lab instruments and materials should be checked properly and replaced if needed.	AMC has been done for all instruments & further servicing is being carried for instruments requiring attention.
12	We need the basic study instruments like lab apparatus etc.	Purchasing of lab instruments is under the process of being done
13	Sometimes lab attendants behave very rudely, which make students uncomfortable to ask for needed equipment.	Soft skill training sessions is being conducted on regular basis and teachers of the department have been requested to guide the lab staff on how to deal with students during the practical classes.
14	Labs should be allowed to open till 8 pm as projects are going on in science departments of many colleges and extra time is needed to perform experiments for the project so that we can manage both academics and projects.	There are set rules laid down by the university that day colleges will work from 8am to 6pm.

गुणवत्ता, नैतिकता

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J- FEEDBACK FROM STUDENTS FOR CHEMISTRY DEPARTMENT

Sno.	Feedback	Action Taken by IQAC/ Response
J1	Mandatory- Chemistry Lab staff should learn to behave well with the students, the way they communicate and behave with us is totally unsatisfactory.	Soft skill training sessions is being conducted on regular basis and teachers of the department have been requested to guide the lab staff on how to deal with students during the practical classes.
J2	The ventilation problem in biochemistry lab should be removed	New laboratory construction with better ventilation is under process
J3	Lectures are not given properly	There are regular classes using the ICT tools and providing the e-content to the make the value addition in the classes.

प्रिंसिपल/Principal
13/11/23

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